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Public consultation on the review of the MiFID II/MiFIR regulatory framework

Fields marked with * are mandatory.

Introduction

SECTIONS 1 and 3 of this consultation are also available in other 22 European Union languages.

SECTION 2 will be available in English only.

If you wish to respond in another language than English, please **use the language selector above to choose your language**.

Background of this public consultation

As stated by <u>President von der Leyen in her political guidelines for the new Commission</u>, "our people and our business can only thrive if the economy works for them". To that effect, it is essential to complete the Capital Markets Union ('CMU'), to deepen the Economic and Monetary Union ('EMU') and to offer an economic environment where small and medium-sized enterprises ('SMEs') can grow.

In the light of the mission letter to Executive Vice President Dombrovskis, the Commission services are speeding up the work towards a CMU to diversify sources of finance for companies and tackle the barriers to the flow of capital. The Action Plan on the **Capital Markets Union** as announced in <u>Commission Work Program for 2020</u> will aim at better integrating national capital markets and ensuring equal access to investments and funding opportunities for citizens and businesses across the EU.

In addition, the new **Digital Finance Strategy** for the EU aims to deepen the Single Market for digital financial services, promoting a data-driven financial sector in the EU while addressing its risks and ensuring a true level playing field via enhanced supervisory approaches. And the revamped Sustainable Finance Strategy will aim to redirect private capital flows to green investments.

Finally, in the context of the <u>Communication on the International role of the euro</u>, the Commission has published a recommendations on how to increase the role of the euro in the field of energy. Furthermore, the Commission consulted market participants to understand better what makes the euro attractive in the global arena. Based on those consultations, the Commission has produced a Staff Working Document that provides an update on initiatives, and raises considerations for specific sectors such as commodity markets.

The Directive and Regulation on Markets in Financial Instruments (respectively MiFID II – Directive 2014/65/EU – and MiFIR – Regulation (EU) No 600/2014) are cornerstones of the EU regulation of financial markets. They promote financial markets that are fair, transparent, efficient and integrated, including through strong rules on investor protection. In doing so, MiFID II and MiFIR support the objectives of the CMU, the Digital Finance agenda, and the Sustainable Finance agenda.

Responding to this consultation and follow up to the consultation

In this context and in line with the <u>Better Regulation principles</u>, the Commission has decided to launch an open public consultation to gather stakeholders' views.

The Commission's consultation and separate ESMA consultations on the functioning of certain aspects of the MiFID II MIFIR framework are complementary and should by no means be considered mutually exclusive. The Commission and ESMA consult stakeholders with respect to their specific area of competence and responsibility and with the objective to gather important guidance for any future course of action on respective sides. Both the ESMA reports and this consultation will inform the review reports for the European Parliament and the Council (see Article 90 of MiFID II and Article 52 of MiFIR), including legislative proposals where considered necessary.

This consultation document contains three sections.

The first section aims to gather views from all stakeholders (including non-specialists) on the experience of two years of application of MiFID II/MiFIR. In particular, it will gather feedback from stakeholders on whether a targeted review of MiFID II/MiFIR with an ambitious timeline would be appropriate to address the most urgent shortcomings.

The second section will seek views of stakeholders on technical aspects of the current MiFID II/MiFIR regime. It will allow the Commission to assess the impact of possible changes to EU legislation on the basis of proposals already put forward by stakeholders in the context of previous public consultations and studies (e.g. study on the effects of the unbundling regime on the availability and quality of research reports on SMEs and study on the digitalisation of the marketing and distance selling of retail financial service) and in the context of exchanges with experts (e.g. in the European Securities Committee or in workshops, such as the workshop on the scope and functioning of the consolidated tape). This second section focuses on a number of well-defined issues.

The third section invites stakeholders to draw the attention of the Commission to any further regulatory aspects or identified issues not mentioned in the first and second sections.

This consultation is open until 18 May 2020.

Please note: In order to ensure a fair and transparent consultation process only responses received through our online questionnaire will be taken into account and included in the report summarising the responses. Should you have a problem completing this questionnaire or if you require particular assistance, please contact <u>fisma-mifid-review@ec.europa.eu</u>.

More information:

- on this consultation
- on the consultation document
- on the protection of personal data regime for this consultation

About you

*Language of my contribution

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Bhutan	Greenland	Myanmar /Burma	Svalbard and Jan Mayen
Bolivia	Grenada	Namibia	Sweden
Bonaire Saint Eustatius and Saba	Guadeloupe	Nauru	Switzerland
Bosnia and Herzegovina	Guam	Nepal	Syria
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* Please specify your activity field(s) or sector(s):
Wealth Management, Private Banking
* Publication privacy settings
The Commission will publish the responses to this public consultation. You can choose whether you would like your details to be made public or to remain anonymous.
 Anonymous Only your type of respondent, country of origin and contribution will be published. All other personal details (name, organisation name and size, transparency register number) will not be published. Public Your personal details (name, organisation name and size, transparency register number, country of origin) will be published with your contribution.
■ I agree with the personal data protection provisions
Choose your questionnaire
Please indicate whether you wish to respond to the short version (7 questions) or full version (94 questions) of the questionnaire. The short version only covers the general aspects of the MiFID II/MiFIR regime The full version comprises 87 additional questions addressing more technical features The full questionnaire is only available in English.

I want to respond only to the short version of the questionnaire I want to respond to the full version of the questionnaire

Section 1. General questions on the overall functioning of the regulatory framework

The EU established a comprehensive set of rules on investment services and activities with the aim of promoting financial markets that are fair, transparent, efficient and integrated. The first comprehensive set of rules adopted by the EU (MiFID I - Directive 2004/39/EC.) helped to increase the competitiveness of financial markets by creating a single market for investment services and activities. In the wake of the financial crisis, shortcomings were exposed. MiFID II and MiFIR, in application since 3 January 2018, reinforce the rules applicable to securities markets to increase transparency and foster competition. They also strengthen the protection of investors by introducing requirements on the organisation and conduct of actors in these markets.

After two years, the main goal of a MiFID II/MiFIR targeted review is to increase the transparency of European public markets and, linked thereto, their attractiveness for investors. The Commission aims to ensure that European Union's share and bond markets work for the people and businesses alike. All companies, both small and large, need access to the capital markets. The regulatory regime for financial markets and financial services needs to be fit for the new digital era and financial markets need to work to the benefit of everyone, especially retail clients.

Question 1. To what extent are you satisfied with your overall experience with the implementation of the MiFID II/MiFIR framework?

- 1 Very unsatisfied
- 2 Unsatisfied
- 3 Neutral
- 4 Satisfied
- 5 Very satisfied
- Don't know / no opinion / not relevant

Question 1.1 Please explain your answer to question 1 and specify in which areas would you consider the opportunity (or need) for improvements:

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Question 2. Please specify to what extent you agree with the statements below regarding the overall experience with the implementation of the MiFID II /MiFIR framework?

	1 (disagree)	(rather not agree)	3 (neutral)	4 (rather agree)	5 (fully agree)	N. A.
The EU intervention has been successful in achieving or progressing towards its MiFID II /MiFIR objectives (fair, transparent, efficient and integrated markets).	•	0	©	0	0	0
The MiFID II/MiFIR costs and benefits are balanced (in particular regarding the regulatory burden).	0	0	0	0	0	0
The different components of the framework operate well together to achieve the MiFID II/MiFIR objectives.	0	0	0	0	0	0
The MiFID II/MiFIR objectives correspond with the needs and problems in EU financial markets.	0	0	0	0	0	0
The MiFID II/MiFIR has provided EU added value.	0	0	0	0	0	0

Question 2.1 Please provide qualitative elements to explain your answers to question 2:

cluding spaces and line breaks, i.e. stricter than the MS Word characters counting method.

Question 3. Do you see impediments to the effective implementation of MiFID II/MiFIR arising from national legislation or existing market practices?

- 1 Not at all
- 2 Not really
- 3 Neutral
- 4 Partially
- 5 Totally
- Don't know / no opinion / not relevant

Question 3.1 Please explain your answer to question 3: 5000 character(s) maximum including spaces and line breaks, i.e. stricter than the MS Word characters counting method. Question 4. Do you believe that MiFID II/MiFIR has increased pre- and posttrade transparency for financial instruments in the EU? 1 - Not at all 2 - Not really 3 - Neutral 4 - Partially 5 - Totally Don't know / no opinion / not relevant Question 4.1 Please explain your answer to question 4: 5000 character(s) maximum including spaces and line breaks, i.e. stricter than the MS Word characters counting method. Question 5. Do you believe that MiFID II/MiFIR has levelled the playing field between different categories of execution venues such as, in particular, trading venues and investment firms operating as systematic internalisers? 1 - Not at all 2 - Not really 3 - Neutral 4 - Partially

Question 5.1 Please explain your answer to question 5:

Don't know / no opinion / not relevant

5000 character(s) maximum

5 - Totally

including spaces and line breaks, i.e. stricter than the MS Word characters counting method.

Question 6. Have you identified barriers that would prevent investors from accessing the widest possible range of financial instruments meeting their investment needs?

- 1 Not at all
- 2 Not really
- 3 Neutral
- 4 Partially
- 5 Totally
- Don't know / no opinion / not relevant

Section 2. Specific questions on the existing regulatory framework

The EU has a competitive trading environment but investors and their intermediaries often lack a consolidated view of where financial instruments are traded, how much is traded and at what price. Except for the largest or most sophisticated market players (who can purchase consolidated data pertaining to the different execution venues from data vendors or build their own aggregated view of the market), investors have no overall picture of a fragmented trading landscape: while the trading often used to be concentrated on one national exchange, notably in equities, investors can now choose between multiple competing trading venues, which results in a more fragmented and hence more complex trading landscape. At the same time, fragmentation per se should not be discarded as it is inherent to the introduction of alternative trading systems (MTFs, OTFs) which has led to a significant increase in competition between trading venues with positive effects on trading costs and increased execution quality. This section seeks stakeholders' feedback on how to improve investors' visibility in the current trading environment via the establishment of a consolidated tape.

In order to optimise the trading experience, a single price comparison tool consolidating trading data across the EU referred to as the consolidated tape ('CT') - would help brokers to locate liquidity at the best price available in the European markets, and increase investors' capacity to evaluate the quality of their broker's performance in executing an order. A European CT could also be one major step towards "democratising" access to "market data" so that all investors can see what the best price is to buy or sell a particular share. A CT may not only prove useful for equities but also for exchange-traded funds (ETFs), bond or other non-equity instruments. Practical experience with a consolidated tape is already available in the United States, where a consolidated tape has been mandated for shares (consolidating pre- and post-trade data) and bonds (post-trade data).

A European CT could, for a reasonable fee, provide a real-time feed of information, not only for transactions that have taken place (post-trade information), but also for orders resting in the public markets (pre-trade information). MiFID II /MiFIR already provides for a consolidated tape framework for equity and non-equity instruments but no consolidated tape has yet emerged, for various reasons that are explored in this consultation. On 5 December 2019 ESMA submitted to the Commission a report on the development in prices for pre- and post-trade data and on the consolidated tape for equity instruments. This report included recommendations relating to the provision of market data and the establishment of a post-trade consolidated tape for equities. In the following sections the Commission, taking into

account the conclusions from ESMA, welcomes views on how a European CT should be designed: what information it should consolidate (e.g. pre- and/or post-trade transparency), what financial instruments should be included (e.g. shares, bonds, derivatives), what characteristics should be retained for its optimal functioning (e.g. funding, governance, technical specifications). Finally, the last subsection analyses possible amendments to certain MiFID II /MiFIR provisions (share trading obligation and transparency requirements) with a possible link to the CT.

¹ The review clauses in Article 90 paragraphs (1)(g) and (2) of MiFID II and Article 52 paragraphs (1), (2), (3), (5) and (7) of MiFIR are covered by this section.

PART ONE: PRIORITY AREAS FOR REVIEW

The issues in PART ONE are identified by the Commission services as priority areas for the review based on the experience gathered in the two years of implementation of MiFID II/MiFIR. Many of them are listed in the review clauses of MiFID II and MiFIR which means that the Commission needs input to assess the merit of amending the provisions to make them more effective and operational. When applicable, references are made to the applicable review clause

Other topics not listed in the review clauses stem from the many contributions received from stakeholders, including public authorities, on possible shortcomings of the existing framework. A number of questions in subsection II on investor protection in particular fall in the latter category

I. The establishment of an EU consolidated tape 1

1. Current state of play

This section discusses the absence of a CT under the current MiFID II/MiFIR framework, the issues of availability of market data for market participants and the use cases for setting up a CT.

1.1. Reasons why a consolidated tape has not emerged

Article 65 of MIFID II provides for a framework for a post-trade CT in equity and non-equity instruments further detailed in regulatory technical standards. The framework specifies key functioning features that a potential CT should adhere to, such as the content of the information that a CT should consolidate as well as its organisational and governance arrangements.

Since no CT provider has emerged so far, there is a lack of practical experience with the CT framework under MiFID II /MiFIR. Several reasons have been put forward to explain the absence of a CT.

Question 7. What are in your view the reasons why an EU consolidated tape has not yet emerged?

	1 (disagree)	(rather not agree)	3 (neutral)	4 (rather agree)	5 (fully agree)	N. A.
Lack of financial incentives for the running a CT	©	0	0	•	0	0
Overly strict regulatory requirements for providing a CT	0	0	0	0	0	0
Competition by non-regulated entities such as data vendors	0	0	0	0	0	0
Lack of sufficient data quality, in particular for OTC transactions and transactions on systematic internalisers	0	0	0	0	0	0
Other	0	0	0	0	0	0

Question 7.1 Please explain your answers to question 7:

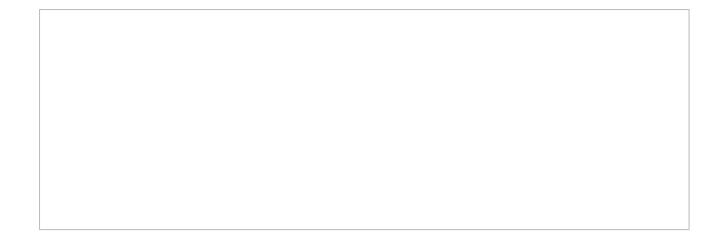
cluding spaces and line breaks, i.e. stricter than the MS Word characters counting method.

Question 8. Should an EU consolidated tape be mandated under a new dedicated legal framework, what parts of the current consolidated tape framework (Article 65 of MiFID II and the relevant technical standards (Regulation (EU) 2017/571)) would you consider appropriate to incorporate in the future consolidated tape framework?

Please explain your answer:

5000 character(s) maximum

including spaces and line breaks, i.e. stricter than the MS Word characters counting method.



1.2. Availability and price of market data

In its report submitted on 5 December 2019 to the Commission, ESMA considers that so far MiFID II/MiFIR has not delivered on its objective to reduce the price of market data and the Reasonable Commercial Basis ('RCB') provisions have not delivered on their objectives to enable users to understand market data policies and how the price for market data is set.

ESMA recommends, in addition to working on supervisory guidance on how the RCB requirements should be complied with, a number of targeted changes to either the Level 1 or Level 2 texts to strengthen the overall concept that market data should be charged based on the costs of producing and disseminating the information:

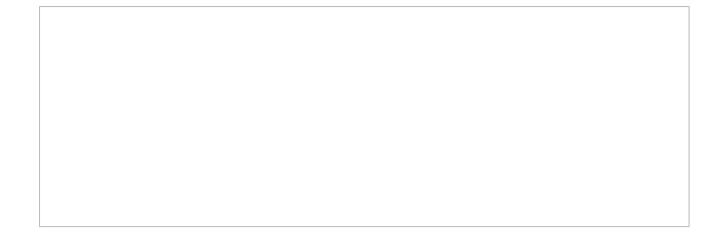
- add a mandate to the Level 1 text empowering ESMA to develop Level 2 measures specifying the content, format and terminology of the RCB information; and
- move the provision to provide market data on the basis of costs (Article 85 of CDR 2017/565 and Article 7 of CDR 2017/567) to the Level 1 text;
- add a requirement in the Level 1 text for trading venues, APAs, SIs and CTPs to share information on the actual
 costs of producing and disseminating market data as well as on the margins with CAs and ESMA together with
 an empowerment to develop Level 2 measures specifying the frequency, content and format of such information;
- delete Article 86(2) of CDR 2017/565 and Article 8(2) of CDR 2017/567 allowing trading venues, APAs, CTPs and SIs to charge for market data proportionate to the value the data represents to users.

Question 9. Do you agree with the above targeted amendments recommended by ESMA to address market data concerns?

Please explain your answer:

5000 character(s) maximum

including spaces and line breaks, i.e. stricter than the MS Word characters counting method.



1.3. Use cases for a consolidated tape

Question 10. What do you consider to be the use cases for an EU consolidated tape?

	1 (disagree)	(rather not agree)	3 (neutral)	4 (rather agree)	5 (fully agree)	N. A.
Transaction cost analysis (TCA)	0	0	0	0	0	0
Ensuring best execution	0	0	0	0	0	0
Documenting best execution	0	0	0	0	0	0
Better control of order & execution management	0	0	0	0	0	0
Regulatory reporting requirements	0	0	0	0	0	0
Market surveillance	0	0	0	0	0	0
Liquidity risk management	0	0	0	0	0	0
Making market data accessible at a reasonable cost	0	0	0	0	0	0
Identify available liquidity	0	0	0	0	0	0
Portfolio valuation	0	0	0	0	0	0
Other	0	0	0	0	0	0

Question 10.1 Please explain your answers to question 10 and also indicate to what extent the use cases would benefit from a CT:

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2. General features of the consolidated tape

This section discusses the general features of a future European CT. The specific scope of the CT in terms of financial instruments (shares, bonds, derivatives) and type of transparency (pre- and/or post-trade) are addressed in the following section.

During the EC workshop, the ESMA consultation, conferences and stakeholder meetings, it became clear that a majority of market participants believe that EU financial markets would benefit from the establishment of a CT. ESMA made the following recommendations² which appear very important for the success of an EU consolidated tape:

- ensuring a high level of data quality (supervisory guidance complemented with amendments of the Level 1 and 2 texts);
- mandatory contributions: trading venues and APAs should provide trading data to the CT free of charge;
- CT to share revenues with contributing entities (on the basis of an allocation key that rewards price forming trades);
- contribution of users to funding of the CT, e.g. via mandatory consumption of the CT by users to ensure user contributions to the funding of the CT
- **full coverage**: The CT should consolidate 100% of the transactions across all asset classes (with possible targeted exceptions);
- operation of the CT on an exclusive basis: ESMA recommends that a CT is appointed for a period of 5-7 years after a competitive appointment process;
- **strong governance framework** to ensure the neutrality of the CT provider, a high level of transparency and accountability and include provisions ensuring the continuity of service.

The EC workshop, conferences and stakeholder meetings revealed that opinions remained divergent on a variety of issues, notably:

• Whether pre-trade data should be included in CT: the argument has been made that the US model for a consolidated quotation tape comprises pre-trade quotes because of the order protection rule contained in Regulation National Market System (NMS). The order protection rule eliminated the possibility of orders being executed at a suboptimal price compared to orders advertised on exchanges and it established the National Best Bid and Offer (NBBO) requirement that mandates brokers to route orders to venues that offer the best displayed price. Although some stakeholders strongly support a quotation tape, others have expressed reservations, either because there is no order protection rule in the European Union or because they do not support the establishment of such a rule in the EU which could be encouraged by the establishment of a pre-trade tape. Stakeholders also argue that a quotation tape will be very expensive and that latency issues in collecting, consolidating and disseminating transaction data from multiple venues will always lead to a co-existence of the CT and proprietary exchange data feeds.

- What should be the latency of the tape: Many stakeholders argue that the tape should be "real-time", implying minimum standards on latency such as a dissemination speed of between 200 and 250 milliseconds ("fast as the eye can see"). Other stakeholders support an end of day tape.
- How to fund the tape and redistribute its revenues: stakeholders have mixed views on the optimal funding model. They also caution against some aspects of the US model, where the practice of redistribution of CT revenues has, in their view, provided market participants with an incentive to provide quotes to certain venues that rebate more tape revenue, without necessarily contributing to better execution quality.

Question 11. Which of the following features, as described above, do you consider important for the creation of an EU consolidated tape?

	1 (disagree)	(rather not agree)	3 (neutral)	4 (rather agree)	5 (fully agree)	N. A.
High level of data quality	0	0	0	0	0	0
Mandatory contributions	0	0	0	0	0	0
Mandatory consumption	0	0	0	0	0	0
Full coverage	0	0	0	0	0	0
Very high coverage (not lower than 90% of the market)	0	0	0	0	0	0
Real-time (minimum standards on latency)	0	0	0	0	0	0
The existence of an order protection rule	0	0	0	0	0	0
Single provider per asset class	0	0	0	0	0	0
Strong governance framework	0	0	0	0	0	0
Other	0	0	0	0	0	0

Question 11.1 Please explain your answers to question 11 and provide if possible detailed suggestions on how the above success factors should be implemented (e.g. how data quality should be improved; what should be the

² ESMA recommendations are limited to an equity post-trade CT (as foreseen in their legal mandate). The current section however is not limited to pre-trade transparency and equity instruments and stakeholders should express their view on the appropriate scope of transparency (pre- and/or post-trade) and financial instruments covered.

optimal latency and coverage; what should the governance framework include; the optimal number of providers): 5000 character(s) maximum including spaces and line breaks, i.e. stricter than the MS Word characters counting method. Question 12. If you support mandatory consumption of the tape, how would recommend to structure such mandatory consumption? you Please explain your answer and provide if possible detailed suggestions on which users should be mandated to consume the tape and how this should be organised: 5000 character(s) maximum including spaces and line breaks, i.e. stricter than the MS Word characters counting method. Question 13. In your view, what link should there be between the CT and best execution obligations? Please explain your answer and provide if possible detailed suggestions (e.g. simplifying the best execution reporting through the use of an EBBO reference price benchmark): 5000 character(s) maximum including spaces and line breaks, i.e. stricter than the MS Word characters counting method.

	1 (disagree)	(rather not agree)	3 (neutral)	4 (rather agree)	5 (fully agree)	N A
The CT should be funded on the basis of user fees	©	0	0	0	0	0
Fees should be differentiated according to type of use	0	0	0	0	0	6
Revenue should be redistributed among contributing venues	0	0	0	0	0	0
In redistributing revenue, price- forming trades should be compensated at a higher rate than other trades	0	0	0	0	0	0
The position of CTP should be put up for tender every 5-7 years	•	©	©	©	0	6
Other	0	0	0	0	0	0

3. The scope of the consolidated tape

3.1. Pre- and post-trade transparency and asset class coverage

This section discusses the scope of the CT: what asset classes should be covered and what trade transparency data it should include. This section also discusses how to delineate, within an asset class, the exact scope of financial instruments that should be included in the CT.

Question 15. For which asset classes do you consider that an EU consolidated tape should be created?

	1 (disagree)	2 (rather not agree)	3 (neutral)	4 (rather agree)	5 (fully agree)	N. A.
Shares pre-trade ³	0	0	0	0	0	0
Shares post-trade	0	0	0	0	0	0
ETFs pre-trade	0	0	0	0	0	0
ETFs post-trade	0	0	0	0	0	0
Corporate bonds pre- trade	0	0	0	0	0	0
Corporate bonds post- trade	0	0	0	0	0	0
Government bonds pre- trade	0	0	0	0	0	0
Government bonds post- trade	0	0	© ©	0	© ©	0
Interest rate swaps pre- trade	0	0		0		0
Interest rate swaps post- trade	0	0	0	0	0	0
Credit default swaps pre- trade	0	0	0	0	0	0
Credit default swaps post- trade	0	0	0	0	0	0

	Other					0	0
to	Pre-trade would not be executable be be order book quote data for at I		-	-			
Qu	estion 15.1 Please ex	xplain you	r answers to	questio	n 15:		
	000 character(s) maximum cluding spaces and line breaks, i.	e. stricter than t	he MS Word charac	ters counting	method.		
and/ post spec such	ther important element in the defor post-trade CT should console-trade transparency requirements the exact content of the post a specification for pre-trade information. In the important element in the deformation of the post-trade information.	lidate in relationents. While Artit-trade information. view, whatade trans	n to the information cle 65 of MIFID II ion a CT should co	n already diss and the rele nsolidate und an publis uld be c	seminated undervant regulatory der the current to shed under onsolidate	er the MiFIR y technical st framework, th	pre- and andards ere is no iFID II
pre the CT	ease explain your and e- and post-trade. Place relevant types of trade:	ease also	explain, if re	elevant, I	how you v	would ide	entify
	cluding spaces and line breaks, i.	e. stricter than t	he MS Word charac	ters counting	method.		

3.2. The Official List of financial instruments in scope of the CT

To provide market participants with legal clarity, a CT would benefit from a list setting out, within a given asset class, the exact scope of financial instruments that need to be reported to the CT. This section discusses, for each asset class, how to best create an "Official List" of financial instruments that would feature in the CT, having regard to the feasibility of producing such a list.

Shares

There are different categories of shares traded on EU trading venues, including: (i) shares admitted to trading on a Regulated Market (RM) - for which a prospectus is mandatory; (ii) shares admitted to trading on an Multilateral Trading Facility (MTF) (e.g. small cap company listed on the small cap MTF) with a prospectus approved in an EU Member State; (iii) shares traded on an EU MTF without a prospectus approved in a EU Member State (e.g. US blue chip company listed on a US exchange but also traded on a EU MTF). While the first two categories have a clear EU footprint and should be considered for inclusion in the CT, the inclusion of the latter category is more questionable because it consists of thousands of international shares for which the admission's venue or the main centre of liquidity is not in the EU.

Question 17. What shares should in your view be included in the Official List of shares defining the scope of the EU consolidated tape?

	1 (disagree)	(rather not agree)	3 (neutral)	4 (rather agree)	5 (fully agree)	N. A.
Shares admitted to trading on a RM	0	0	0	0	0	©
Shares admitted to trading on an MTF with a prospectus approved in an EU Member State	0	0	0	0	0	0
Other	0	0	0	0	0	©

Question 17.1 Please explain your answers to question 17:

5000 character(s) maximum ncluding spaces and line breaks, i.e. stricter than the MS Word characters counting method.							

Question 18. In your view, should the Official List take into account any additional criteria (e.g. liquidity filter to capture only sufficiently liquid

	ares) to cap clusion	oture the re in	elevant subset the	of shares traded in consolidated	the EU for tape?
Ple	ase explain	your answei	r:		
	100 character(s) ma luding spaces and li		eter than the MS Word ch	naracters counting method.	
EU				ovided to permit the inc t only) admitted to an	
Ple	ease explain	aximum	r:	naracters counting method.	
Qu det	estion 20. \ ermining th	´ What do yo	u consider to ist of ETFs, be	cial instruments be the most appropronds and derivatives consolidated	

Please explain your answer and provide details by asset class:

5000 character(s) maximum

23

including spaces and line breaks, i.e. stricter than the MS Word characters counting method.
4. Other MiFID II/MiFIR provisions with a link to the consolidated tape
4.1. Equity trading and price formation
The share trading obligation ('STO') requires that EU investment firms only trade shares on eligible execution venues, unless the trades are non-systematic, ad-hoc, irregular and infrequent ("de minimis" exception) or do not contribute to the price discovery process. The STO can pose an issue when EU investment firms wish to trade international shares admitted to a stock exchange outside the EU as not all stock exchanges outside the EU are recognised as equivalent. The European Commission recognised as equivalent certain stock exchanges located in the United States, Hong Kong and Australia, with the consequence that those stock exchanges are eligible execution venues for fulfilling the STO. In addition, ESMA provided, in coordination with the Commission, further guidance on the scope of the STO.
Question 21. What is your appraisal of the impact of the share trading obligation on the transparency of share trading and the competitiveness of EU exchanges and market participants?
Please explain your answer:
5000 character(s) maximum
including spaces and line breaks, i.e. stricter than the MS Word characters counting method.

Question 22. Do you believe there is sufficient clarity on the scope of the trades included or exempted from the STO, in particular having regards to shares not (or not only) admitted to an EU regulated market or EU MTF?

ıding spaces and line breaks, i.e. strict	er than the MS W	ord characters c	ounting metric	u.		
estion 23. What is your	evaluation	of the g	eneral p	olicy op	otions li	is
ow as regards the future	of the STO	?				_
	1	2	3	4	5	
	(disagree)	(rather not agree)	(neutral)	(rather agree)	(fully agree)	
	0	0	0	0	0	T
Maintain the STO (status quo)					0	r
Maintain the STO (status quo) Maintain the STO with adjustments (please specify)	0		©			
Maintain the STO with	© ©	© ©	0	0	0	-
Maintain the STO with adjustments (please specify)		vers to au		0	0	

1 - Not at all2 - Not really

Price formation is an important aspect of equity trading which is recognised with the requirement under the STO to execute price-forming trades on eligible venues. At the same time, there is a debate about the status of systematic internalisers ('SIs') as eligible venues under the STO.

Question 24. Do you consider that the status of systematic internalisers, which are eligible venues for compliance with the STO, should be revisited and how?

	1 (disagree)	(rather not agree)	3 (neutral)	4 (rather agree)	5 (fully agree)	N. A.
SIs should keep the same current status under the STO	0	0	0	0	0	0
SIs should no longer be eligible execution venues under the STO	0	0	0	0	0	0
Other	0	0	0	0	0	0

Qı	uestion 2	24.1 Pleas	e explain	your ans	swers to	questio	n 24:	
		er(s) maximun es and line brea		than the MS	Word charac	eters counting	method.	
							ne regulato e revisite	work how?
-		olain your						
5	5000 charact	er(s) maximun	7	the oat coalt	Manal ala ava	to a constitue	, , , , , , , , , , , , , , , , , , ,	
Iri	icluding spac	es and line brea	aks, i.e. stricter	than the MS	vvord charac	cters counting	method.	

Question 26. What would you consider to be appropriate steps to ensure a level-playing field between trading venues and systematic internalisers?

Please explain your answer:

scope of the consolidated tape

uding space	es and line breaks, i.e				•	
price disconlicity of or	there are questions covery process in equal der types, exceptions 27. In your views	uity trading, in light s to transparency re	of various ele equirements, v	ments of cor ariety of trac	nplexity (e.g. frag ling protocols).	mentation of trac
price disconlicity of ordestion 2	covery process in equider types, exception	uity trading, in light s to transparency reew, what wo	of various electequirements, vuld merit	ments of cor ariety of trac	nplexity (e.g. frag ling protocols).	r promote t
e price discondicity of orderstion 2	covery process in equal der types, exceptions 27. In your vie	uity trading, in light s to transparency re ew, what wo proc	of various electequirements, vuld merit	ments of cor ariety of trac	nplexity (e.g. frag ling protocols). n to further	r promote t
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e price discondicity of ordestion 2 ce ase exp	covery process in equal der types, exceptions 27. In your vides discovery colors and the covery colors are covery colors.	uity trading, in light s to transparency reew, what wo processiver:	of various elements, vuld meritess	ments of cor ariety of trac attentio in	nplexity (e.g. frag ling protocols). n to further equity	r promote t
e price discondicity of ordestion 2 ce ase exp	covery process in equal der types, exceptions 27. In your vides discovery colain your ans	uity trading, in light s to transparency reew, what wo processiver:	of various elements, vuld meritess	ments of cor ariety of trac attentio in	nplexity (e.g. frag ling protocols). n to further equity	r promote t
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e price discondicity of ordestion 2 ce ase exp	covery process in equal der types, exceptions 27. In your vides discovery colain your ans	uity trading, in light s to transparency reew, what wo processiver:	of various elements, vuld meritess	ments of cor ariety of trac attentio in	nplexity (e.g. frag ling protocols). n to further equity	r promote t

27

For shares, in light of the strong parallel between the scope of the STO and the scope of the CT (see section "Official List"), there may be merit in aligning the two. At the same time, should the scope of the STO be the same as the scope of the CT, special consideration should be given to the treatment of international shares.

Question 28. Do you believe that	the scope of the STC	should be aligned with
the scope of the consolidated tap	pe?	_

	1	-	D	isa	a	re	е
\sim	- 1		\boldsymbol{L}	เงน	ч	ı	C

- 2 Rather not agree
- 3 Neutral
- 4 Rather agree
- 5 Fully agree
- Don't know / no opinion / not relevant

Question 28.1 Please explain your answer to question 28:

5000 character(s) maximum ncluding spaces and line breaks, i.e. stricter than the MS Word characters counting method.						

Similarly, both for equity and non-equity instruments, there may also be merit in aligning, where possible, the scope of financial instruments covered by the CT with the scope of financial instruments subject to the transparency regime.

Question 29. Do you consider, for asset classes where a consolidated tape would be mandated, that the scope of financial instruments subject to preand post-trade requirements should be aligned with the list of instruments in scope of the consolidated tape?

- 1 Disagree
- 2 Rather not agree
- 3 Neutral
- 4 Rather agree
- 5 Fully agree
- Don't know / no opinion / not relevant

Question 29.1 Please explain your answer to question 29:

5000 character(s) maximum

including spaces and line breaks, i.e. stricter than the MS Word characters counting method.

I			

4.3. Post-trade transparency regime for non-equities

For non-equity instruments, MiFID II/MiFIR currently allows a deferred publication of up to 2 days for post-trade information (including information on the transaction price), with the possibility of an extended period of deferral of 4 weeks for the disclosure of the volume of the transaction. In addition, national competent authorities have exercised their discretion available under Article 11(3) of MiFIR. This resulted in a fragmented post-trade transparency regime within the Union. Stakeholders raised concerns that the length of deferrals and the complexity of the regime would hamper the success of a CT.

Question 30. Which of the following measures could in your view be appropriate to ensure the availability of data of sufficient value and quality to create a consolidated tape for bonds and derivatives?

	1 (disagree)	(rather not agree)	3 (neutral)	4 (rather agree)	5 (fully agree)	N. A.
Abolition of post-trade transparency deferrals	0	0	0	0	0	0
Shortening of the 2-day deferral period for the price information	0	0	0	0	0	0
Shortening of the 4-week deferral period for the volume information	0	0	0	0	0	0
Harmonisation of national deferral regimes	0	0	0	0	0	0
Keeping the current regime	0	0	0	0	0	0
Other	0	0	0	0	0	0

Question 30.1 Please explain your answer to question 30:

5000 character(s) maximum ncluding spaces and line breaks, i.e. stricter than the MS Word characters counting method.						

II. Investor protection⁴

Investor protection rules should strike the right balance between boosting participation in capital markets and ensuring that the interests of investors are safeguarded at all times during the investment process. Maintaining a high level of transparency is one important element to enhance the trust of investors into the financial market.

In December 2019, the <u>Council conclusions on the Deepening of the Capital Markets Union</u> invited the Commission to consider introducing new categories of clients and optimising requirements for simple financial instruments where this is proportionate and justified, as well as ensuring that the information available to investors is not excessive or overlapping in quantity and content.

Based on, but not limited to, the review requirements laid down in Article 90 of MiFID II, this consultation therefore aims at getting a more precise picture of the challenges that different categories of investors are confronted with when purchasing financial instruments in the EU, in order to evaluate where adjustments would be needed.

.....

Question 31. Please specify to what extent you agree with the statements below regarding the experience with the implementation of the investor protection rules?

	1 (disagree)	2 (rather not agree)	3 (neutral)	4 (rather agree)	5 (fully agree)	N. A.
The EU intervention has been successful in achieving or progressing towards more investor protection.	©	0	0	•	0	0
The MiFID II/MiFIR costs and benefits are balanced (in particular regarding the regulatory burden).	0	•	0	0	0	0
The different components of the framework operate well together to achieve more investor protection.	0	•	0	0	0	0
More investor protection corresponds with the needs and problems in EU financial markets.	•	0	0	0	0	0
The investor protection rules in MiFID II/MiFIR have provided EU added value.	0	0	0	0	•	0

⁴ The review clause in Article 90 paragraph (1)(h) of MiFID II is covered by this section.

Question 31.1 Please provide both quantitative and qualitative elements to explain your answer and provide to the extent possible an estimation of the benefits and costs. Where possible, please provide figures broken down by categories such as IT, organisational arrangements, HR etc.

Quantitative elements for question 31.1:

	Estimate (in €)
Benefits	
Costs	

Qualitative elements for question 31.1:

5000 character(s) maximum

including spaces and line breaks, i.e. stricter than the MS Word characters counting method.

Answer a) The intervention EU has succeeded in achieving a higher protection of retail clients, whereas the clients of private banking services have not witnessed the removal of several obstacles to meet their service expectations.

AIPB, for the sake of clarity, has approved the following definition of private banking.

The main characteristics of private banking concern:

- 1) the type and level of service provided to the client,
- 2) the type of client,
- 3) the professional qualification of private bankers (freelance agent or employee),
- 4) the available assets of the client.
- 1) Private banking services are characterized by the provision of tailored portfolio management services or advanced investment advice thereby including the optimization of the portfolio's asset allocation. These services are performed in view of the client's assets in their entirety while monitoring the client's portfolio over time. According to the client's demands or needs, other services may be included such as asset protection, asset segregation, assistance with managing generational handover, financial, insurance and pension planning, as well as strategic consultancy concerning the corporate segment of the managed assets.
- 2) A private banking client has assets deriving from personal or family wealth or from a professional or entrepreneurial activity. This type of client also has diverse sophisticated needs which normally require a higher level of service in terms of complexity, professionalism and personalization.
- 3) Private banking services are provided to clients by private bankers (freelance agents or employees) who, with additional support from specialists when needed, are required to meet adequate quality standards such as a deep knowledge and understanding of the following products and services: wealth management, private insurance, asset protection and segregation, estate planning and generational handover, art advisory, real estate advisory. Private bankers should undergo professional training and should continuously keep up-to-date in order to keep quality standards high, which enables them to provide qualified assistance aimed at improving the clients' financial culture and awareness of the investments sector whilst developing their aptitude for the correct use of the technological resources in order to improve the level of service.
- 4) The service is provided on the entirety of the client's available assets deriving from personal or family wealth or from a professional or entrepreneurial activity, including therein assets of banking, financial, insurance, real estate and luxury nature. The value of the client's assets under management, for reasons of cost-effectiveness and sustainability, cannot be less than the amount traditionally fixed at a minimum of two million euros.

Answer b) The costs related to implementing Mifid II/Mifir rules have been significant, especially those related to the IT system. The benefits shall be evaluated in the medium-term due to their intangible nature (such as the high level of safety perceived by the clients and an increased transparency of the competition between operators based on the quality of the service). It is difficult to establish a discernible economic countervalue of these benefits.

Answer c) Pursuant to point a), several components of the framework concerning client categorization and product governance should be reviewed in order to comply with the service expectations of all categories of clients, including therein private banking clients.

Answer d) In order to encourage financial investments in support of economic growth and development, it is considered necessary to promote the participation of wealthy or experienced investors in the capital market. The right balance between promoting the participation in financial markets and guaranteeing that the

investors' best interests will be safeguarded during the investment process may be ensured by using objective criteria of client categorization which are based on the size of the client's portfolio in its entirety and on the level of service (such as individual portfolio management and investment advice) as an enabling factor that gives access to certain financial instruments. It is considered that the above stated criteria, if taken individually, could not provide sufficient protection to the investors, whereas the respect of both criteria ensures an enabling function that would give to a larger number of investors access to the widest possible range of products without requesting any prior experience with financial markets.

Answer e) From a general point of view, it is considered that the provisions for investor protection introduced by MiFID have been extremely important.

Question 32. Which MiFID II/MiFIR requirements should be amended in order to ensure that simple investment products are more easily accessible to retail clients?

	Yes	No	N.A.
Product and governance requirements	0	•	0
Costs and charges requirements	0	•	0
Conduct requirements	0	•	0
Other	0	0	0

1. Easier access to simple and transparent products

The CMU is striving to improve the funding of the EU economy and to foster retail investments into capital markets. The Commission is therefore trying to improve the direct access to simple investment products (e.g. certain plain-vanilla bonds, index ETFs and UCITS funds). On the other hand, adequate protection has to be provided to retail investors as regards all products, but in particular complex products.

Question 32.1 Please explain your answer to question 32:

5000 character(s) maximum

including spaces and line breaks, i.e. stricter than the MS Word characters counting method.

No significant issue arises in respect to the points contained in question 32.

As regards the "Product governance requirements", MiFID II/MiFIR still include a prevalence of "logic of the product" over "logic of the portfolio". The logic of the portfolio improves the quality of the management and advisory services. It is hoped that, during the review process of the Directive, this element shall be taken into account for the duration of the entire advisory process, with particular reference to the "suitability assessment" of investment proposals and the application of the so-called "best of" principle or "equivalence assessment" according to which the intermediary shall recommend the suitable product for the client by choosing between similar or equivalent products, during both the initial and the switch phase.

The suitability assessment of the portfolio provided to the client by the intermediary through the advisory

service must be applied to the portfolio in its entirety and not to the single financial instruments included therein, as is the case when providing portfolio management service.

As regards the so-called "best of", such principle should be interpreted and applied to the type of advice given to the client by the intermediary in a proportional way and strictly in relation with the distributional mode and the level of service. This applies even more when providing a higher level of financial advisory service concerning the client's portfolio in its entirety, including its liquidity, insurance products and, where possible, portfolio management.

When considering the "costs and charges requirements", this Association fully agrees that the ex-post disclosures should be presented by the intermediaries in a way that they are clear, correct, not misleading, and intelligibly drafted. It is hoped that uniform criteria on a European level will be drafted not only in the way of ensuring transparency, but also to guarantee their understanding and full comparability. Drafting common standards valid for all Member States can be a very efficient instrument to allow the full comparability of the costs and charges applied by the intermediaries throughout the Union. In order to achieve the objective of full comparability of the disclosures, it must be taken into account that every disclosure comprises a variable, aggregated number of costs and charges linked to the level of service provided to the client and to the type of financial instruments comprised in the client's portfolio. Disclosures should, therefore, be comparable on the basis of the type of service and financial instrument. Furthermore, a list of all costs and charges included in the final sum, as well as the methodologies used to assess the percentage values, should be disclosed. In particular, a clear, uniform and easily enforceable methodology must be identified for the sake of allowing the client to understand the effect on the return of the investment.

Finally, in order to optimize the flow of information, it would be greatly welcomed if there were a greater correlation between the disclosures foreseen in MiFID and other types of disclosure, especially the ones concerning PRIIPs KID or UCITS KIID.

Question 33. Do you agree that the MiFID II/MiFIR requirements provide adequate protection for retail investors regarding complex products?

- 1 Disagree
- 2 Rather not agree
- 3 Neutral
- 4 Rather agree
- 5 Fully agree
- Don't know / no opinion / not relevant

Question 33.1 Please explain your answer to question 33:

5000 character(s) maximum

including spaces and line breaks, i.e. stricter than the MS Word characters counting method.

Following what was stated in Q 31, point a), it is deemed that MiFID II and MiFIR provide adequate protection for retail clients, whereas certain limitations have not been removed yet for private banking clients preventing them from achieving full satisfaction with the service received.

While agreeing with the purpose of the Directive to safeguard the clients' interests during the entire investment process, please note that, as regards product governance, the lack of a specific target market represented by a cluster of "semi-professional" clients (understood as "private banking clients" and deemed suitable for investments in complex products) which could be of use to both manufacturers and distributors, has, in fact, hampered the use of complex products for the purposes of diversification or coverage.

The admissibility, if certain conditions are met, of a possible discrepancy between the positive (potential and /or effective) target market of the instrument and its suitability for the client does not appear to be an efficient

solution for the intermediaries. It is deemed, instead, that creating a set of common criteria for all Member States aimed to identify a specific target market for the "semi-professional" type of clients could ensure an adequate instrument for these investors. The creation of such criteria is well linked to the level of service provided and ensures the fulfilment of diversification requirements and the pursuit of sophisticated investments targets.

This approach has already been mentioned in CONSOB Communication n. 0097996 of December 22 2014 which constitutes an important precedent in Italy on the topic of: "Communication on the distribution of complex financial products for retail clients", referring in particular to "the prevision – in the process underlying the definition of the intermediaries' commercial strategy – of a formal adoption of a specific and motivated decision taken by the intermediaries' top management on the commercialization of this type of products". The Communication continues specifying that, "the decision-making bodies shall perform their own preliminary inquiries and receive detailed opinions from the supervisory bodies and functions based on their respective competences. In order for the decision-making bodies to make such a decision, specific investment limitations shall be made ex-ante both for the current and future clients, in particular with regard to socio-economic characteristics of the potential client, such as for example: ... minimum assets held with the intermediary, quantitative thresholds namely including minimum investment thresholds and maximum thresholds of asset concentration in the client's portfolio; different procedures of service offering, such as for example: systematic matching with a high level of advisory service (so-called advanced investment advice) which includes a periodic portfolio monitoring, a suitability review, interaction with the client based on the shared analyses, the justification for the advice given; ...".

The application of such criteria on an EU level would serve a multitude of purposes, such as:

- widening the range of potential investors as a result of the high level of expertise assured by the level of service offered to the client;
- supporting the manufacturers for the definition of objective criteria which would determine the "potential target market";
- guaranteeing to the distributors that the product is compliant with the effective target market;
- providing a more efficient application of the suitability assessment;
- providing greater clarity for the client when proposing investment advice.

The transposition of these criteria into the Mifid review process sided by the updates of ESMA's Orientation papers would avert the risk of having disruptive effects from the competition; to the contrary, it would ensure higher competitiveness and protection in all the Member States of the European Union.

2. Relevance and accessibility of adequate information

Information should be short, simple, comparable, and thereby easy to understand for investors. One challenge that has been raised with the Commission are the diverging requirements on the information documents across sectors.

One aspect is the usefulness of information documents received by professional clients and eligible counterparties ('ECPs') before making a transaction ('ex-ante cost disclosure'). Currently, the ex-ante cost information on execution services apply to retail, professional and eligible clients alike. With regard to wholesale transactions a wide range of stakeholders consider certain information requirements a mere administrative burden as they claim to be aware of the current market and pricing conditions.

Question 34. Should all clients, namely retail, professional clients per se and on request and ECPs be allowed to opt-out unilaterally from ex-ante cost information obligations, and if so, under which conditions?

	Yes	No	N. A.
Professional clients and ECPs should be exempted without specific conditions.	•	0	0
Only ECPs should be able to opt-out unilaterally.	0	•	0
Professional clients and ECPs should be able to opt-out if specific conditions are met.	0	•	0
All client categories should be able to opt out if specific conditions are met.	0	•	0
Other	0	0	0

Question 34.1 Please explain your answer to question 34 and in particular the conditions that should apply:

5000 character(s) maximum

including spaces and line breaks, i.e. stricter than the MS Word characters counting method.

All professional clients per se and on request, as well as ECPs should be exempted from ex-ante costs information obligations under no extra condition except that of a specific waiver signed by the client under the framework service contract.

Another aspect is the need of paper-based information. This relates also to the Commission's **Green Deal**, the **Sustain able Finance Agenda** and the consideration that more and more people use online tools to access financial markets. Currently, MiFID II/MiFIR requires all information to be provided in a "durable medium", which includes electronic formats (e.g. e-mail) but also paper-based information.

Question 35. Would you generally support a phase-out of paper based information?

(C)	1 _	D_{Ω}	not	СI	ınn	∩rt
	ı -	טט	HOL	่อเ	นบบ	UΠ

- 2 Rather not support
- 3 Neutral
- 4 Rather support
- 5 Support completely
- Don't know / no opinion / not relevant

Question 35.1 Please explain your answer to question 35:

5000 character(s) maximum

including spaces and line breaks, i.e. stricter than the MS Word characters counting method.

	Yes	No	
General phase-out within the next 5 years	0	0	T
General phase out within the next 10 years	0	0	T
For retail clients, an explicit opt-out of the client shall be required.	0	0	T
For retail clients, a general phase out shall apply only if the retail client did	I not	0	
expressively require paper based information			+
other Stion 36.1 Please explain your answer to questing for such phase-out, the cost savings potentially and whether operational conditions should be attached the character(s) maximum	y generated vached to it:		
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Don't know / no opinion / not relevant

Question 37.1 Please explain your answer to guestion 37:

5000 character(s) maximum

including spaces and line breaks, i.e. stricter than the MS Word characters counting method.

The development of an EU-wide database administered by ESMA would facilitate the achievement of a multitude of objectives such as the following:

- to ensure that the information concerning costs and charges are calculated uniformly thus improving the transparency and comparability of the products (provided that such information is obtained by having shared and included it in the calculation beforehand);
- to support the manufacturers with the efficient application of the rules on costs and charges disclosure obligation of the distributors in a timely fashion; to contribute in defining in the best possible way the range of the existing investment products. In addition, there would be more clarity in those domains which are still characterized by legal uncertainties with regard to the relevant product reporting framework.

The analysis of the market practices has revealed tangible difficulties for the distributors related to their compliance with the deadlines of their ex-post submission of reports, as recommended by Consob. This is due to the time period required by the manufacturers to provide to the distributors the costs and charges information about all related financial instruments they have issued. Indeed, the manufacturers which are out of scope of the MiFID II obligations are voluntarily complying to meet those obligations in different time periods from one another. Furthermore, the distributors must verify, submit to accounting methodology control and insert into the IT system each information received from the manufacturer, using a process which may take even more than two months to be completed. A single database would, therefore, facilitate the reporting process in means of time efficiency and information quality.

Question 38. In your view, which products should be prioritised to be included in an EU-wide database?

	1 (irrelevant)	(rather not relevant)	3 (neutral)	4 (rather relevant)	5 (fully relevant)	N. A.
All transferable securities	0	0	0	0	•	0
All products that have a PRIIPs KID/ UICTS KIID	0	0	0	0	•	0
Only PRIIPs	0	0	0	0	0	•
Other	0	0	0	0	0	0

Question 38.1 Please explain your answer to question 38:

5000 character(s) maximum

including spaces and line breaks, i.e. stricter than the MS Word characters counting method.

It is considered that the full observance of the transparency principle constitutes an important asset for the market as it contributes to the continuous improvement of the quality of services provided to the client. It is, therefore, deemed preferable that the intention of providing uniform procedures to the intermediaries for their compliance with ex-post reporting obligations be facilitated on a European level for all the asset classes included in the asset allocation of the client's portfolio in order to avoid the risk of creating national interpretive rules which might differ from the rules already set in place and applied in other Member States.

Question 39. Do you agree that ESMA would be well placed to develop such a tool?

- 1 Disagree
- 2 Rather not agree
- 3 Neutral
- 4 Rather agree
- 5 Fully agree
- Don't know / no opinion / not relevant

Question 39.1 Please explain your answer to question 39:

5000 character(s) maximum

including spaces and line breaks, i.e. stricter than the MS Word characters counting method.

We fully agree with the observations already stated in question 38.2. Esma is surely the most qualified entity to develop such a tool due to its structure and competence.

3. Client profiling and classification

MiFID II/MiFIR currently differentiates between retail clients, professional clients and eligible counterparties. In line with the procedure and conditions laid down in the Annex of MiFID II, retail clients can already "opt-up" to be treated as professional clients. Some stakeholders indicated that the creation of an additional client category ('semi-professional investors') might be necessary in order to encourage the participations of wealthy or knowledgeable investors in the capital market. In addition, other concepts related to this classification of investors can be found in the draft Crowdfunding Regulation which further developed the concept of sophisticated investors. The CMU-Next group suggested a new category of experienced High Net Worth ("HNW") investors with tailor made investor protection rules.

Question 40. Do you consider that MiFID II/MiFIR can be overly protective for retail clients who have sufficient experience with financial markets and who could find themselves constrained by existing client classification rules?

⁵ According to the draft of the Crowdfunding Regulation (to be finalised in technical trilogues) a sophisticated investor has either personal gross income of at least EUR 60 000 per fiscal year or a financial instrument portfolio, defined as including cash deposits and financial assets, that exceeds EUR 100 000.

⁶ According to the CMU-NEXT group "HNW investors" could be defined as those that have sufficient experience and financial means to understand the risk attached to a more proportionate investor protection regime.

- 1 Disagree
- 2 Rather not agree
- 3 Neutral
- 4 Rather agree
- 5 Fully agree
- Don't know / no opinion / not relevant

Question 40.1 Please explain your answer to question 40:

5000 character(s) maximum

including spaces and line breaks, i.e. stricter than the MS Word characters counting method.

As stated in the answer to question 31 point a), MiFID II and MIFIR have ensured a satisfactory level of protection of retail clients, whereas the clients of private banking services still face several obstacles which are unjustified given the potential deriving from the enabling function of the level of advisory and portfolio management services received. We refer in full to the observations stated with regard to this matter in the answer to question 33.2.

It is, therefore, deemed useful to create another autonomous category represented by private banking clients within the category of semi-professional clients with the purpose of encouraging its effective recognition within the legal framework and in order to bring out to what extent this level of service could be expanded or, in any case, in what way could the definition of target client be improved. "Level of service" is intended as portfolio management and portfolio investment advice ("PIA").

This type of advisory service is provided to non-professional investors and is compliant with the main and essential rules of private banking, as stated under Q31, point b). The provision of PIA service is thus included in the product governance process with the aim of offering a well-structured and sophisticated range of financial products through efficient observation and selection processes that allow to recognize which financial instruments are the most suitable in order to provide the best possible service to the clients of the private banking target market.

Within the process of product governance, the level of service of PIA stands as a suitable element for the identification of the clients' target market and it would allow the distribution of products that, on their own, due to their characteristics, complexity, riskiness and liquidity, would be unsuitable for the client in the absence of said service.

The dynamic profile under the PIA service is personalized, proactive, interactive, integrated, systematic and continuous. As regards the relationship with the client, the PIA service foresees a system of continuous, systematic and proactive analysis and validation which is suitable for collecting and processing information, both objective and subjective, useful for an early profiling and updating of said profile. Such service also foresees all relevant elements needed for a continuative provision of a service that is able to recognize the real needs of the client by issuing personalized advice. Said advice is provided at predetermined times for each single event and must be able to conjoin the vision of the market, elaborated by using the analyses of major indicators related to the international markets, issuers and single products, with the client's needs and requests. The aim of said advice is to optimize the allocation of the client's portfolio based on the principle of diversification.

From an objective standpoint, the PIA service is characterized by taking into account the entire portfolio of the client, including therein liquidity, asset management and insurance products.

The suitability assessments of the client's portfolio are conducted in a continuous and multivariate fashion using an alert system and an adequate time frequency which allows efficient monitoring.

The PIA service is provided by a private banker (employee or freelance agent) who has high professional standards, deep knowledge and understanding of financial products, who is continuously and adequately keeping up-to-date with the relevant quality standards and is capable of integrating the client's knowledge and experience and improving the client's financial culture and awareness of the investments sector within a

fiduciary relationship. Taking into account the complex, flexible and sophisticated nature of the service itself, PIA foresees a cost for the client that can be formulated through an exclusive and direct remuneration mechanism such as that of a fee, or through a combination of advisory fees and receipt of inducements.

Question 41. With regards to professional clients on request, should the threshold for the client's instrument portfolio of EUR 500 000 (See Annex II of MiFID II) be lowered?

- 1 Disagree
- 2 Rather not agree
- 3 Neutral
- 4 Rather agree
- 5 Fully agree
- Don't know / no opinion / not relevant

Question 41.1 Please explain your answer to question 41:

5000 character(s) maximum

including spaces and line breaks, i.e. stricter than the MS Word characters counting method.

The definition of "professional clients on request" is entirely different from the new definition of a "semi-professional" type of clients. The former is based on the relevance of the professional requirements linked to the level of "knowledge and experience" in financial markets and on the frequency of the operations performed on a quarterly basis. The latter would, instead, be based on the type of service received by the clients, which would provide access to a range of classes of products from which the clients would otherwise be precluded due to their status of retail clients.

We do not believe that the minimum size of the portfolios of professional clients on request should be reduced because their status must be acknowledged based on the size of their portfolio and the knowledge and experience they have acquired through the constant and assiduous operations performed.

Question 42. Would you see benefits in the creation of a new category of semi-professionals clients that would be subject to lighter rules?

- 1 Disagree
- 2 Rather not agree
- 3 Neutral
- 4 Rather agree
- 5 Fully agree
- Don't know / no opinion / not relevant

Question 42.1 Please explain your answer to question 42:

5000 character(s) maximum

including spaces and line breaks, i.e. stricter than the MS Word characters counting method.

We believe that the creation of a new category of semi-professional clients is highly needed. The category of semi-professional clients would represent those clients defined as semi-professionals in terms of level of advisory service received and portfolio management and minimum portfolio size, which would justify the nature of the services received. The acknowledgement of the private banking client within the category of

semi-professional clients would bring many benefits. There would be a larger offer of financial instruments available to this category of clients which would contribute to the growth of the real economy of the European States, in particular with reference to SMEs and infrastructure. We refer more specifically to the small and medium sized enterprises not listed on regulated markets, which devote particular attention to corporate governance, work on medium to long-term projects supporting growth and innovation, endorse ESG principles and have a propensity for internationalization. The ideal investment instruments that would channel resources towards this component of real economy are those characterized by a lower level of liquidity and a higher level of complexity. However, in accordance with the principles of investor protection that promote the right balance between incentivizing participation in the financial markets and guaranteeing that the interests of the clients are safeguarded, it is deemed that investing in real economy is to be considered suitable only for a particular type of private investors, i.e. high net-worth investors, whose aim is to diversify their portfolio and have a medium- to long-term investment time horizon, such as, indeed, private banking clients that would fall under the category of semi-professional clients.

Question 43. What investor protection rules should be mitigated or adjusted for semi-professionals clients?

	1 (irrelevant)	(rather not relevant)	3 (neutral)	4 (rather relevant)	5 (fully relevant)	N. A.
Suitability or appropriateness test	0	0	0	0	•	0
Information provided on costs and charges	•	0	0	0	0	0
Product governance	0	0	0	0	0	0
Other	0	0	0	0	0	0

Question 43.1 Please explain your answer to question 43:

5000 character(s) maximum

including spaces and line breaks, i.e. stricter than the MS Word characters counting method.

In accordance with what was stated in the answer to question 40 and given that the new "semi-professional" category would be complementary to those of "per se professional clients" and "professional clients on request", it is proposed that priority be given to objective criteria such as the size of the client's portfolio and the type and level of service chosen by the client with the purpose of benefiting from sophisticated investment decisions.

With regard to the suitability assessment, the importance of having sufficient "knowledge and experience" in financial markets should be taken into account not only with regard to the client's effective knowledge and experience, but also to the professional level of service provided to the client, which would give the client access to financial instruments he would have not been able to manage otherwise.

We recommend a consolidation of the client's demands and needs through a proactive, continuous and structured system of information exchange which would be suitable for collecting all objective and subjective information deemed useful for his initial profiling, for its updating and for the continuous provision of a service

that would be able to identify the sophisticated needs of the client through the provision of personalized investment and management advice.

The authorized intermediary accurately identifies and recognizes the characteristics of the client's needs with the support of a private banker. These tasks, which are carried out by conducting face-to-face interviews and focused meetings with the client, have the purpose of deepening the knowledge of the client's assets in their entirety. Personalized investment advice is to be provided at predetermined times and for each single event with the purpose of elaborating a vision of the market by analysing major indicators related to international markets, issuers and single products, and by conjoining it with the client's needs and requests.

Mitigating the rules and regulations of costs and charges reporting obligations is not deemed useful. On the contrary, if the client has a higher knowledge of the costs and charges, it contributes to a better understanding of the level of service received, and consequently, of its effective pricing.

As regards product governance, it is deemed necessary to define the category of private banking clients as an autonomous cluster, as previously stated in the answer to question 33.2.

Question 44. How would your answer to question 43 change your current operations, both in terms of time and resources allocated to the distribution p r o c e s s ?

Please specify which changes are one-off and which changes are recurrent:

5000 character(s) maximum

including spaces and line breaks, i.e. stricter than the MS Word characters counting method.

As regards the new category of "semi-professional" clients, the preponderance of objective criteria, in respect to those of subjective nature, would contribute in making the classification, thus consequently, the distribution processes more trustworthy.

Unlike the professional client by request, whose category is characterized by an autonomous initiative coming from the client, the semi-professional category would be the result of a client profiling activity performed by the qualified intermediary.

In order to perform a correct profiling of the client, the intermediary must be fully aware of the client's characteristics, needs, knowledge and experience, investment objectives and personal, professional, family and corporate demands. In this way, it will be possible to properly place the clients that fulfil certain criteria into the "semi-professional" category.

In order to achieve this, it is crucial to strengthen the KYC procedures, thus contributing to the process of collecting and analysing information at the beginning of the relationship, as well as for the entire duration of the business relationship on a continuative basis.

Strengthening the KYC procedures implies that the intermediaries perform one-off investments for procedural and IT operations which would provide recurring benefits to the distribution process.

Indeed, only clients with specific characteristics – shown and assessed during the KYC procedure – would be alignible for the "coming references." entergoing of produce the specific characteristics of produce the specific characteristics.

be eligible for the "semi-professional" category and, consequently, would have access to a range of products that can be distributed only to clients belonging to the same category.

The advice and portfolio management decisions offered to the client would, consequently, always be compliant with the client's risk profile and his investment objectives. The distribution process and the product governance rules could, therefore, benefit from it in terms of transparency, simplicity and reputation.

Question 45. What should be the applicable criteria to classify a client as a semi-professional client?

	1 (irrelevant)	(rather not relevant)	3 (neutral)	4 (rather relevant)	5 (fully relevant)	N. A.
Semi-professional clients should possess a minimum investable portfolio of a certain amount (please specify and justify below).	0	0	0	0	•	0
Semi-professional clients should be identified by a stricter financial knowledge test.	0	•	0	0	0	0
Semi-professional clients should have experience working in the financial sector or in fields that involve financial expertise.	0	•	0	0	0	0
Semi-professional clients should be subject to a one-off in-depth suitability test that would not need to be repeated at the time of the investment.	0	•	0	0	0	0
Other	0	0	0	0	•	0

Please specify what other criteria should be the one applicable to classify a client as a semi-professional client:

5000 character(s) maximum

including spaces and line breaks, i.e. stricter than the MS Word characters counting method.

In order to classify a private banking client inside the category of semi-professional clients, the following criteria should be taken into account:

- (i) a minimum investable portfolio held with the intermediary of € 500,000.00;
- (ii) type of service provided to the client: portfolio management or investment advice;
- (iii) level of service of the individual portfolio management and investment advice as an enabling factor giving access to certain financial instruments;
- (iv) investment advice which provides for two different possibilities of payment: a) only the client pays the fee to the intermediary and b) a mixed consideration (fee paid by the client plus inducements).

All these criteria are essential. If they were to be considered individually, they might not be sufficient in terms of investor protection. Conversely, the respect of all these criteria becomes an enabling function which allows the number of investors to grow without imposing an extra requirement in terms of knowledge and experience of the financial markets.

Only an investable portfolio of a minimum certain value (€ 500,000.00) justifies the provision of high added value services, whereas the provision of the same type of service on portfolios of lower investable value would be difficult to justify.

The eventual poor knowledge and experience of the client is compensated by the level of professional skills and expertise of the advisor or the portfolio manager. Here is the key function of the level of service: a client with scarce knowledge and experience in financial markets who detains significant assets and has sophisticated and diverse demands and needs due to his position (head of household, entrepreneur, freelance professional) is willing to pay for an adequate service of portfolio management and investment advice in order to meet those demands and needs. This level of service gives the client the possibility to pay for the much needed competences he does not have which allow him to reach the aforementioned investment objectives that would otherwise be out of his scope.

For the reasons stated above and for what has been stated in the answer to question 43.2, it is considered unnecessary that the clients be subject to a one-off in-depth suitability test. That would be in conflict with the level of service provided which entails giving great attention to the profiling of the client, to the understanding of his demands and needs, to the continuous updating of all relevant information and to a continuous portfolio suitability assessment.

Question 45.1 Please explain your answer to question 45 and in particular the minimum amount that a retail client should hold and any other applicable criteria you would find relevant to delineate between retail and semi-professional investors:

5000 character(s) maximum

including spaces and line breaks, i.e. stricter than the MS Word characters counting method.

In line with what has been stated in the answers to questions 31, 42, 43 and 44, we propose that the new semi-professional category of clients be represented by private banking clients, provided that all following requirements are satisfied:

- (i) A minimum overall value of the managed portfolio (including direct deposits, assets under custody and managed funds as well as insurance investment products) of € 500,000.00.
- (ii) type of service received: individual portfolio management or investment advice;
- (iii) investment advice which provides for the payment of a fee by client to the intermediary, or a mixed consideration (fee paid by the client plus inducements);
- (iv) access to a level of service (individual portfolio management and/or investment advice) that would guarantee an overview of the client's assets in their entirety, a high level of personalization, the access to a wide range of financial instruments and strategies, an efficient cap control of the level of concentration in the managed portfolio and constant, proactive monitoring. These are all to be understood as enabling factors for investing in complex financial products;
- (v) fulfilling sophisticated investment objectives and granting protection and generational handover of the client's personal, family, professional or corporate assets;
- (vi) qualified assistance through the support of a private banker, whose professionalism and competence are proportional and correlated to the level of service provided.

4. Product Oversight, Governance and Inducements

The product oversight and governance requirements shall ensure that products are manufactured and distributed to meet the clients' needs. Before any product is sold, the target market for that product needs to be identified. Product manufacturers and distributors should thus be well aware of all product features and the clients for which they are suited. To do so, distributors should use the information obtained from manufacturers as well as the information which they have on their own clients to identify the actual (positive and negative) target market and their distribution strategy.

There is a debate around the efficiency of these requirements. Some stakeholders criticise that the necessary information was not available for all products (e.g. funds). Others even argue that this approach adds little benefit to the suitability assessment undertaken at individual level. Similar doubts are mentioned with regards to the review of the target market, in particular for products that don't change their payment profile. Concerns are raised that the current application of the product governance rules might result in a further reduction of the products offered.

Question 46. Do you consider that the product governance requirements prevent retail clients from accessing products that would in principle be appropriate or suitable for them?

- 1 Disagree
- 2 Rather not agree
- 3 Neutral
- 4 Rather agree
- 5 Fully agree
- Don't know / no opinion / not relevant

Question 46.1 Please explain your answer to question 46:

5000 character(s) maximum

including spaces and line breaks, i.e. stricter than the MS Word characters counting method.

Please see what has already been specified in the answer to Q 33.2

Question 47. Should the product governance rules under MiFID II/MiFIR be simplified?

	Yes	No	N. A.
It should only apply to products to which retail clients can have access (i.e. not for non-equities securities that are only eligible for qualified investors or that have a minimum denomination of EUR 100.000).	0	•	0
It should apply only to complex products.	0	•	0
Other changes should be envisaged – please specify below.	•	0	0
Simplification means that MiFID II/MiFIR product governance rules should be extended to other products.	0	•	0
Overall the measures are appropriately calibrated, the main problems lie in the actual implementation.	0	•	0
The regime is adequately calibrated and overall, correctly applied.	0	•	0

Question 47.1 Please explain your answer to question 47:

5000 character(s) maximum

including spaces and line breaks, i.e. stricter than the MS Word characters counting method.

Please see what has already been specified in the answer to Q 33.2					

Further, even though ESMA clarified in its guidelines that the sale of products outside the actual target market is possible in so far as this can "be justified by the individual facts of the case", distributors seem reluctant to do so even if the client insists. This consultation is therefore assessing if and how the product governance regime could be improved.

Question 48. In your view, should an investment firm continue to be allowed to sell a product to a negative target market if the client insists?

- Yes
- Yes, but in that case the firm should provide a written explanation that the client was duly informed but wished to acquire the product nevertheless.
- No
- Don't know / no opinion / not relevant

Question 48.1 Please explain your answer to question 48:

5000 character(s) maximum

including spaces and line breaks, i.e. stricter than the MS Word characters counting method.

We do not think it is useful to allow an investment firm to sell a product to a negative target market should the amendments proposed in question 33.2 be introduced. A better application of product governance, a clearer definition of the target markets, and the inclusion of a specific cluster of private banking clients inside the target markets through the creation of the "semi-professional clients" category – all this would lead to a more efficient functioning of the system, thus guaranteeing the possibility of recognizing the right product for each client. This would be valid not only for the manufacturers when defining their potential target markets, but also for the distributors that would take special care in enhancing their level of service in order to identify the relevant target market without resorting to the derogation of the rule prohibiting investment firms from selling a product to a negative target market, which seems to be not only a shortcut, but also a sign of system malfunction.

MiFID II/MiFIR establishes strict rules for investment firms to accept inducements, in particular as regards the conditions to fulfil the quality enhancement test and as regards disclosures of fees, commissions and non-monetary benefits.

Question 49. Do you believe that the current rules on inducements are adequately calibrated to ensure that investment firms act in the best interest of their clients?

- 1 Disagree
- 2 Rather not agree
- 3 Neutral
- 4 Rather agree
- 5 Fully agree
- Don't know / no opinion / not relevant

Question 49.1 Please explain your answer to question 49:

5000 character(s) maximum

including spaces and line breaks, i.e. stricter than the MS Word characters counting method.

No particular issues have been found with regard to the current rules on inducements. However, it is desirable that a possible future revision of the rules on inducements would take greater account of the "level of service" provided to the client as an element which would justify the payment of the incentive, hence its legitimacy. In particular, a new approach could be introduced for the assessment of the "suitability of the product range offered", which would take into account to what extent the level of service includes:

- I. a comprehensive overview of the portfolio;
- II. high levels of personalization;
- III. access to a vast and sophisticated range of instruments and strategies;
- IV. constant and proactive monitoring;

to what extent it is proposed to meet the service expectations of the target clients on:

- V. articulate and sophisticated investment objectives, complex requirements of protection and generational handover of the client's personal, family, professional or corporate assets;
- VI. integrated management of articulate, high net-worth assets as regards real economy investments, real estate and financial investments;

the extent of the availability of assistance provided by highly skilled professionals such as:

- VII. private bankers engaged in continuous training in order to keep high the professional standards;
- VIII. specialists with planning and portfolio management skills;
- IX. a team of specialists working solely on an accurate selection of products, supported by advanced analytic software allowing them to perform comparative analyses between different instruments and strategies.

Some consumer associations have stated that inducement rules inducements under MiFID II/MiFIR are not sufficiently dissuasive to prevent conflicts of interest in the distribution process. They consider that financial advisers are incentivised to sell products for which they receive commissions instead of recommending the most suitable products for their clients. Therefore, some are calling for a ban on inducements.

Question 50. Would you see merits in establishing an outright ban on inducements to improve access to independent investment advice?

- 1 Disagree
- 2 Rather not agree
- 3 Neutral
- 4 Rather agree
- 5 Fully agree
- Don't know / no opinion / not relevant

Question 50.1 Please explain your answer to question 50:

5000 character(s) maximum

including spaces and line breaks, i.e. stricter than the MS Word characters counting method.

We do not see merits in establishing an outright ban on inducements. This would have a series of negative effects on the markets (like the Italian one) of the bank-centered type, and it would not envisage sharing a principle of open architecture as its main option. To the contrary, in order to ensure the respect of the transparency principle, we find it useful to keep the ban on inducements only in cases of independent investment advice. Indeed, this case represents an efficient defence against the type and autonomous classification of the service of independent investment advice available on the financial market.

As regards the criteria for the assessment of knowledge and competence required under Article 25(1) of MiFID II, <u>ESMA</u> 's <u>quidelines</u> established minimum standards promoting greater convergence in the knowledge and competence of staff providing investment advice or information about financial instruments and services. Nonetheless, due to the diversified national educational and professional systems, there are still various options on on how to test the relevant knowledge and competences across Member States.

Question 51. Would you see merit in setting-up a certification requirement for staff providing investment advice and other relevant information?

- 1 Disagree
- 2 Rather not agree
- 3 Neutral
- 4 Rather agree
- 5 Fully agree
- Don't know / no opinion / not relevant

Question 51.1 Please explain your answer to question 51:

5000 character(s) maximum

including spaces and line breaks, i.e. stricter than the MS Word characters counting method.

In line with what has been stated in the answers to questions 31.1, 40, 43 and 45, we believe that the professionalism of investment advisers (private bankers) represents a distinctive and characteristic element of the investment advisory service and that it is undoubtedly correlated to their qualifications (training courses both inside and outside the bank) and their experience on the field (previous professional roles and duration of the current role), both significantly advanced and aimed at providing the type of service offered by the intermediary and the technological support and instruments that are at their disposal for the provision of said service.

Indeed, when carrying out their job, private bankers:

- a) establish, maintain and develop their relationship with the clients through the provision of services offered by the bank;
- b) act in accordance with the distributive strategy defined by the distributor while managing a customized relationship with the clients;
- c) contribute to the financial education of the clients putting to use their own continuous training and professional development;
- d) improve the investment awareness of the clients by helping them seize all the opportunities offered by the chosen level of service.

For this reason, we agree with the possibility of reviewing the framework governing the "knowledge and competence of staff providing investment advice or information about financial instruments and services" thus proposing to consider two different areas:

- (i) staff providing investment advice should acquire, as stated in the answers to questions 51 and 52, a certification attested by an exam (drawn up according to certain criteria harmonized at EU level) entitling them to practice their profession on an international level;
- (ii) the provision of a certain organizational autonomy to the intermediaries so that they are able to identify the most suitable way of continuously maintaining the professional standards of the staff that provides investment advice, in compliance with the ESMA Guidelines published on March 22nd 2016 (such as the initial requirements used during the selection, methods of assessment of knowledge and competence, annual training programs in line with the model of service offered, operative modes for the provision of professional development or training courses and operative modes for the supervision of the staff that has not yet acquired the necessary qualification and competence).

We believe that the discretionary margin given to the intermediaries can guarantee a better degree of proportionality of the procedures in respect to the model of service provided to the clients. The

intermediaries may be supported by collective self-discipline mechanisms characterized by an appropriate level of enforcement which would allow to preserve the high standards of the services on the market.

In the much desired outcome in which intermediaries would be allowed to apply their own self-regulatory regime when establishing the rules and criteria with regard to knowledge and competence (provided that this happens under the coordination and supervision of the relevant professional Associations given that understanding properly the specificity of this sector contributes to the efficiency and proportionality of the procedures), it is of utter importance to render the self-regulatory framework, as provided by the professional Associations, binding and essential. Otherwise, there would be a loss of uniformity and effectiveness of the rules and criteria deriving from the self-discipline framework which would not represent a viable alternative to the one laid down in the hetero-determination of the framework currently in force. The binding and essential nature of the collective self-regulatory framework as proposed above would be able to provide a sufficient level of enforcement and the legislators should take into account the rule of "comply and explain".

Question 52. Would you see merit in setting out an EU-wide framework for such a certification based on an exam?

- 1 Disagree
- 2 Rather not agree
- 3 Neutral
- 4 Rather agree
- 5 Fully agree
- Don't know / no opinion / not relevant

Question 52.1 Please explain your answer to question 52:

5000 character(s) maximum

including spaces and line breaks, i.e. stricter than the MS Word characters counting method.

Please see what has already been specified in the answer to Q 51.					

5. Distance communication

Provision of investment services via telephone requires ex-ante information on costs and charges (please consider also ESMA's guidance on this matter). When a client wants to place an order on the phone, the service provider is obliged to send the cost details before the transaction is executed, a requirement which may delay the immediate execution of the order. Further, MiFID II/MiFIR requires all telephone communications between the investment firm and its clients that may result in transactions to be recorded. Due to this requirement, several banks argue to have ceased to provide telephone banking services altogether.

Question 53. To reduce execution delays, should it be stipulated that in case of distant communication (phone in particular) the cost information can also be provided after the transaction is executed?

	1	-	Disagree
--	---	---	----------

- 2 Rather not agree
- 3 Neutral
- 4 Rather agree
- 5 Fully agree
- Don't know / no opinion / not relevant

Question 53.1 Please explain your answer to question 53:

5000 character(s) maximum

including spaces and line breaks, i.e. stricter than the MS Word characters counting method.

Esma has already provided its own interpretation on this question in its Q&A update on Mifid II and Mifir investor protection and intermediaries topics of May 29th 2019 (see Q&A n. 28 on costs and charges). The recommendations provided therein make the use of this communication system practically impossible, especially in cases where the financial instruments entail any cost.

In practice, communication via telephone is mostly used by clients with less familiarity with the use of a personal computer, who consequently consider the telephone to be an alternative communication device. In view of the above, in order to fulfil the reporting obligations of disclosing the ex-ante information about costs and charges, it should be sufficient to store the recording of a telephone call during which the client receives all information on costs and charges laid down in the reference framework taking into account the means of distance communication used. Those data and information that are not compatible with the means of distance communication can be sent to the client after the execution of the order using any means of communication considered to be familiar to the client.

The requirements on transcribing and record-keeping of conversations are necessary to reduce the risk of mis-selling the products on the telephone. In case of telephone orders, the record fully performs its function of record-keeping and it can also be sufficient to avoid mis-selling.

Question 54. Are taping and record-keeping requirements necessary tools to reduce the risk of products mis-selling over the phone?

-	Disagi	'ee
----------	--------	-----

- 2 Rather not agree
- 3 Neutral
- 4 Rather agree
- 5 Fully agree
- Don't know / no opinion / not relevant

Question 54.1 Please explain your answer to question 54:

5000 character(s) maximum

including spaces and line breaks, i.e. stricter than the MS Word characters counting method.

Please see what has already been specified in the answer to Q 53.	

6. Reporting on best execution

Investment firms shall execute orders on terms most favourable to the client. The framework includes reporting obligations on data relating to the quality of execution of transactions whose content, format and periodicity are detailed in Delegated Regulation 2017/575 (also known as 'RTS 27'). The best execution framework also includes reporting obligations for investment firms on the top five execution venues in terms of trading volumes where they executed client orders and information on the quality of information. Delegated regulation 2017/576 (also known as 'RTS 28') specifies the content and format of that information.

Question 55. Do y	ou believe that th	e best execu	ition reports a	are of suf	ficiently
good quality to p	provide investors	with useful	information of	on the qu	ality of
execution of their	transactions?				

1	- Disagree
\sim	D - 41

- 2 Rather not agree
- 3 Neutral
- 4 Rather agree
- 5 Fully agree
- Don't know / no opinion / not relevant

Question 55.1 Please explain your answer to question 55:

50	000 character(s) maximum					
inc	cluding spaces	and line breaks	, i.e. stricter tha	an the MS Word	d characters co	unting method.	

Question 56. What could be done to improve the quality of the best execution reports issued by investment firms?

	1	2	3	4	5	N.A.
	(irrelevant)	(rather not relevant)	(neutral)	(rather relevant)	(fully relevant)	
Comprehensiveness	0	0	0	0	0	0
Format of the data	0	0	0	0	0	0
Quality of data	0	0	0	0	0	0
Other	0	0	0	0	0	0

Question 56.1 Please explain your answer to question 56: 5000 character(s) maximum including spaces and line breaks, i.e. stricter than the MS Word characters counting method. Question 57. Do you believe there is the right balance in terms of costs between generating these best execution reports and the benefits for investors? 1 - Disagree 2 - Rather not agree 3 - Neutral 4 - Rather agree 5 - Fully agree Don't know / no opinion / not relevant Question 57.1 Please explain your answer to question 57: 5000 character(s) maximum including spaces and line breaks, i.e. stricter than the MS Word characters counting method. III. Research unbundling rules and SME research coverage⁷

New rules on unbundling of research and execution services have been introduced in MiFID II/MiFIR, principally to increase the transparency of research prices, prevent conflict of interests and ensure that research costs are incurred in the best interests of the client. In particular, unbundling of research rules were put in place to ensure that the cost of research funded by client is not linked to the volume or value of other services or benefits or used to cover any other purposes, such as execution services.

Question 58. What is your overall assessment of the effect of unbundling on the quantity, quality and pricing of research?

 $^{^{7}}$ The review clause in Article 90 paragraph (1)(h) of MiFID II is covered by this section.

including spaces and line breaks, i.e. stricter than the MS Word characters counting method.

Over the last years, research coverage relating to Small and Medium-size Enterprises ('SMEs') seems to suffer an overall decline. One alleged reason for this decline is the introduction of the unbundling rules. Less coverage of SMEs may lead to less SME investments, less secondary trading liquidity and less IPOs on Union's financial markets. This sub-section places a strong focus on how to foster research coverage on SMEs. There is a need to consider what can be done to increase its production, facilitate its dissemination and improve its quality.

1. Increase the production of research on SMEs

1.1. EU Rules on research

The absence of a harmonised definition of the notion of "research" has led to confusion amongst market participants. In addition, Article 13 of delegated Directive 2017/593 introduced rules on inducement in relation to research. Market participants argue that this has led to an overall decline of research coverage, in particular on SMEs. Several options could be tested: one option would be to revise the scope of Article 13 by authorising bundling exclusively for providers of SME research. Alternatively, independent research providers (not providing any execution services to clients) could be allowed to provide research to investment firms without these firms being subject to the rules of Article 13 for this research.

Furthermore, several market participants argue that providers price research below costs. If the actual costs incurred to produce research do not match the price at which the research is sold, it may have a negative impact on the research ecosystem. Some argue that pricing of research should be subject to the rules on reasonable commercial basis.

Finally, several market participants also pointed out that rules on free trial periods of research services are not sufficiently clear (ESMA also drafted a Q&A on trial periods).

Question 59. How would you value the proposals listed below in order to increase the production of SME research?

1 (irrelevant)	(rather not relevant)	3 (neutral)	4 (rather relevant)	5 (fully relevant)	N. A.

Introduce a specific definition of research in MiFID II level 1	0	0	0	0	0	0
Authorise bundling for SME research exclusively	0	0	0	0	0	0
Exclude independent research providers' research from Article 13 of delegated Directive 2017 /593	•	0	0	0	0	•
Prevent underpricing in research	0	0	0	0	0	0
Amend rules on free trial periods of research	0	0	0	0	0	0
Other	0	0	0	0	0	0

Question 59.1 Please explain your answer to question 59 and in particular if you believe preventing underpricing in research and amending rules on free trial periods of research are relevant:

1.2. Alternative ways of financing SMEs research

Alternative ways of financing research could help foster more SME research coverage. Operators of regulated markets and SME growth markets could be encouraged to set up programs to finance research on SMEs whose financial instruments are admitted on their markets. Another option would be to fund, at least partially, SME research with public money.

Question 60. Do you consider that a program set up by a market operator to finance SME research would improve research coverage?

1	_	ח	isa	۸ı	'
- 1	_	\boldsymbol{L}	ısa	ŲΙ	$\overline{}$

2 - Rather not agree

3 - Neutral

4 - Rather agree

5 - Fully agree

Don't know / no opinion / not relevant

Question 61. If SME research were to be subsidised through a partially public funding program, can you please specify which market players (providers, SMEs, etc.) should benefit from such funding, under which form, and which criteria and conditions should apply to this program:

00 character(s) maximum uding spaces and line breaks, i.e. stricter than the MS Word characters counting method.					

The growing use of artificial intelligence and machine learning in financial services can help to foster the production of research on SMEs. In particular, algorithms can automate collection of publically available data and deliver it in a format that meets the analysts' needs. This can make equity research, including on SMEs, less costly and more relevant.

Question 62. Do you agree that the use of artificial intelligence could help to foster the production of SME research?

- 1 Disagree
- 2 Rather not agree
- 3 Neutral
- 4 Rather agree
- 5 Fully agree
- Don't know / no opinion / not relevant

1.3. Promote access to research on SMEs and increase quality of research

The lack of access to SME research deprives issuers from visibility and financing opportunities. However, access to SME research can be improved by creating a EU-wide SME research database.

The creation of an EU database compiling research on SMEs would ensure the widest possible access to research material. Via this public EU-wide database, anyone could access and download research on SMEs for free. Such a tool would allow investors to access research in a more efficient manner and at a lower cost, while improving SMEs visibility.

Question 63. Do you agree that the creation of a public EU-wide SME research database would facilitate access to research material on SMEs?

- 1 Disagree
- 2 Rather not agree

 3 - Neutral 4 - Rather agree 5 - Fully agree Don't know / no opinion / not relevant
Question 64. Do you agree that ESMA would be well placed to develop such a database?
 1 - Disagree 2 - Rather not agree 3 - Neutral 4 - Rather agree 5 - Fully agree Don't know / no opinion / not relevant
Question 64.1 Please explain your answer to question 64:
5000 character(s) maximum including spaces and line breaks, i.e. stricter than the MS Word characters counting method.
Where issuer-sponsored research meets the conditions of Article 12 of Delegated Directive (EU) 2017/593, it can qualify as an acceptable minor non-monetary benefit. One condition is that the relationship between the third party firm and the issuer is clearly disclosed and that the information is made available at the same time to any investment firm wishing to receive it or to the general public. However, issuers and providers of investment research consider that the conditions listed under Article 12 would in most cases not apply to issuer-sponsored research. As a result, issuer-sponsored research would not qualify as acceptable minor non-monetary benefit.
Question 65. In your opinion, does issuer-sponsored research qualify as acceptable minor non-monetary benefit as defined by Article 12 of Delegated Directive (EU) 2017/593?
 1 - Disagree 2 - Rather not agree 3 - Neutral 4 - Rather agree 5 - Fully agree Don't know / no opinion / not relevant
Question 65.1 Please explain your answer to question 65:

5000 character(s) maximum

including spaces and line breaks, i.e. stricter than the MS Word characters counting method.

Question 66. In your opinion, does issuer-sponsored research qualify as investment research as defined in Article 36 of Delegated Regulation (EU) 2017/565?
 1 - Disagree 2 - Rather not agree 3 - Neutral 4 - Rather agree 5 - Fully agree Don't know / no opinion / not relevant
Question 66.1 Please explain your answer to question 66:
5000 character(s) maximum including spaces and line breaks, i.e. stricter than the MS Word characters counting method.
In addition, Article 37 of Delegated Regulation (EU) 2017/565 provides rules on conflict of interests for investment research and marketing communication. Investment research is defined in Article 36 of delegated regulation 2017/565. However, issuers and providers of investment research consider that the definition of Article 36 would in most cases not apply to issuer-sponsored research which as a result, would not qualify as investment research. As a consequence, the rules on conflict of interests applicable to marketing documentation would apply to issuer-sponsored research.
Question 67. Do you consider that rules applicable to issuer-sponsored research should be amended?
 1 - Disagree 2 - Rather not agree 3 - Neutral 4 - Rather agree 5 - Fully agree Don't know / no opinion / not relevant

Question 68. Considering the various policy options tested in questions 59 to 67, which would be most effective and have most impact to foster SME research?

	(least effective)	(rather not effective)	3 (neutral)	4 (rather effective)	5 (most effective)	N. A.
Introduce a specific definition of research in MiFID level 1	0	0	0	0	0	0
Authorise bundling for SME research exclusively	0	0	0	0	0	0
Amend Article 13 of delegated Directive 2017/593 to exclude independent research providers' research from Article 13 of delegated Directive 2017/593	0	0	0	0	0	0
Prevent underpricing of research	0	0	0	0	0	0
Amend rules on free trial periods of research	0	0	0	0	0	0
Create a program to finance SME research set up by market operators	0	0	0	0	0	0
Fund SME research partially with public money	0	0	0	0	0	0
Promote research on SME produced by artificial intelligence	0	0	0	0	0	0
Create an EU-wide database on SME research	0	0	0	0	0	0
Amend rules on issuer-sponsored research	0	0	0	0	0	0
Other	0	0	0	0	0	0

Question 68.1 Please explain your answer to question 68:

2000 character(s) maximum cluding spaces and line breaks, i.e. stricter than the MS Word characters counting method.	
cluding spaces and line breaks, i.e. stricter than the MS Word characters counting method.	
Commodity markets ⁸	

As part of the effort to foster more **commodity derivatives trading denominated in euros**, rules on pre-trade transparency and on position limits could be recalibrated (to establish for instance higher levels of open interest before the limit is triggered) to facilitate nascent euro-denominated commodity derivatives contracts. For example, Level 1 could contain a specific requirement that a nascent market must benefit from more relaxed (higher) limits before a positon has to be closed. Another option would be to allow for trades negotiated over the counter (i.e. not on a trading venue) to be brought to an electronic exchange in order to gradually familiarise commodity traders with the beneficial features of "on venue" electronic trading.

ESMA has already conducted a consultation on position limits and position management. The report will be presented to the Commission at the end of Q1 2020. From a previous ESMA call for evidence, the commodity markets regime seems to have not had an impact on market abuse regulation, orderly pricing or settlement conditions. ESMA stresses that the associated position reporting data, combined with other data sources such as transaction reporting allows competent authorities to better identify, and sanction, market manipulation. Furthermore, the Commission has identified in its Staff Working Document on strengthening the International Role of the Euro that "There is potential to further increase the share of euro-denominated transactions in energy commodities, in particular in the sector of natural gas".

The most significant topic seems the current position limit regime for illiquid and nascent commodity markets. The position limit regime is thought to work well for liquid markets. However, illiquid and nascent markets are not sufficiently accommodated. ESMA also questioned whether there should be a position limit exemption for financial counterparties under mandatory liquidity provision obligations. ESMA would also like to foster convergence in the implementation of position management controls.

Another aspect mentioned in the Commission consultation on the international role of the euro is a more finely calibrated system of pre-trade transparency applicable to commodity derivatives. Such a system would lead to a swifter transition of these markets from the currently prevalent OTC trading to electronic platforms.

.....

Question 69. Please specify to what extent you agree with the statements below regarding the experience with the implementation of the position limit framework and pre-trade transparency?

	1	2	3	4	5	
--	---	---	---	---	---	--

⁸ The review clause in Article 90 paragraph (1)(f) of MiFID II is covered by this section.

	(disagree)	(rather not agree)	(neutral)	(rather agree)	(fully agree)	N. A.
The EU intervention been successful in achieving or progressing towards improving the functioning and transparency of commodity markets and address excessive commodity price volatility.	•	•	•	0	0	0
The MiFID II/MiFIR costs and benefits with regard to commodity markets are balanced (in particular regarding the regulatory burden).	0	0	0	0	0	0
The different components of the framework operate well together to achieve the improvement of the functioning and transparency of commodity markets and address excessive commodity price volatility.	•	0	•	©	0	0
The improvement of the functioning and transparency of commodity markets and address excessive commodity price volatility correspond with the needs and problems in EU financial markets.	©	•	•	•	0	0
The position limit framework and pre- trade transparency regime for commodity markets has provided EU added value.	0	0	0	0	0	0

Question 69.1 Please provide both quantitative and qualitative elements to explain your answer and provide to the extent possible an estimation of the benefits and costs. Where possible, please provide figures broken down by categories such as IT, organisational arrangements, HR etc.

Quantitative elements for question 69.1:

	Estimate (in €)
Benefits	
Costs	

Qualitative elements for question 69.1:

Position limits for illiquid and nas	cent commod	dity marke	ets	
-		-		
ck of flexibility of the position limit framework for		-	-	
ng natural gas and oil) is a constraint on the emong g the increasing risk resulting from climate change	_		-	
cts with a total combined open interest not exceeding				
nterest in such contracts approaches the threshold o	f 10,000 lots.			
stion 70. Can you provide exam	ples of the	materiali	ty of the a	bo
tioned problem?				
tioned problem.				
•				
Yes, I can provide 1 or more examp	le(s)			
•	le(s)			
Yes, I can provide 1 or more examp	le(s)			
Yes, I can provide 1 or more examp	` ,	er most ap	opropriate f	or
Yes, I can provide 1 or more examp No, I cannot provide any example stion 71. Please indicate the scope	` ,	er most ap	opropriate f	or
Yes, I can provide 1 or more examp No, I cannot provide any example	` ,	er most ap	opropriate fo	or
Yes, I can provide 1 or more examp No, I cannot provide any example stion 71. Please indicate the scope	` ,		opropriate fo	
Yes, I can provide 1 or more examp No, I cannot provide any example stion 71. Please indicate the scope	you conside	er most ap	3	or
Yes, I can provide 1 or more examp No, I cannot provide any example stion 71. Please indicate the scope	you conside		3 (least	
Yes, I can provide 1 or more examp No, I cannot provide any example stion 71. Please indicate the scope	you conside	2	3	
Yes, I can provide 1 or more examp No, I cannot provide any example stion 71. Please indicate the scope	you conside	2	3 (least	
Yes, I can provide 1 or more examp No, I cannot provide any example stion 71. Please indicate the scope tion limit regime: Current scope	you conside	2	3 (least	
Yes, I can provide 1 or more examp No, I cannot provide any example stion 71. Please indicate the scope tion limit regime: Current scope A designated list of 'critical' contracts similar to	you conside	2	3 (least	
Yes, I can provide 1 or more examp No, I cannot provide any example stion 71. Please indicate the scope tion limit regime: Current scope	you conside	2	3 (least	
Yes, I can provide 1 or more examp No, I cannot provide any example stion 71. Please indicate the scope tion limit regime: Current scope A designated list of 'critical' contracts similar to the US regime	you conside	2	3 (least	
Yes, I can provide 1 or more examp No, I cannot provide any example stion 71. Please indicate the scope tion limit regime: Current scope A designated list of 'critical' contracts similar to	you conside	2	3 (least	
Yes, I can provide 1 or more examp No, I cannot provide any example stion 71. Please indicate the scope tion limit regime: Current scope A designated list of 'critical' contracts similar to the US regime	you consider	2 (neutral)	(least appropriate)	or
Yes, I can provide 1 or more examp No, I cannot provide any example stion 71. Please indicate the scope tion limit regime: Current scope A designated list of 'critical' contracts similar to the US regime Other	you consider	2 (neutral)	(least appropriate)	
Yes, I can provide 1 or more examp No, I cannot provide any example stion 71. Please indicate the scope tion limit regime: Current scope A designated list of 'critical' contracts similar to the US regime	you consider	2 (neutral)	(least appropriate)	
Yes, I can provide 1 or more examp No, I cannot provide any example stion 71. Please indicate the scope tion limit regime: Current scope A designated list of 'critical' contracts similar to the US regime Other Stion 71.1 Please explain your ans	you consider	2 (neutral)	(least appropriate)	
Yes, I can provide 1 or more examp No, I cannot provide any example stion 71. Please indicate the scope tion limit regime: Current scope A designated list of 'critical' contracts similar to the US regime Other	you consider the property of t	2 (neutral)	(least appropriate)	

Question 72. If you believe there is a need to change the scope along a designated list of 'critical' contracts similar to the US regime, please specify which of the following criteria could be used.
For each of these criteria, please specify the appropriate threshold and how many contracts would be designated 'critical'.
 Open interest Type and variety of participants Other criterion: There is no need to change the scope
Question 72.1 Please explain your answer to question 72:
5000 character(s) maximum including spaces and line breaks, i.e. stricter than the MS Word characters counting method.
ESMA has questioned stakeholders on the actual impact of position management controls. Stakeholder views expressed to the ESMA consultation appear diverse, if not diverging. This may reflect significant dissimilarities in the way position management systems are understood and executed by trading venues. This suggests that further clarification on the roles and responsibilities by trading venues is needed.
Question 73. Do you agree that there is a need to foster convergence in how position management controls are implemented?
1 - Disagree2 - Rather not agree3 - Neutral
4 - Rather agree
5 - Fully agreeDon't know / no opinion / not relevant
Question 73.1 Please explain your answer to question 73:
5000 character(s) maximum including spaces and line breaks, i.e. stricter than the MS Word characters counting method.

	atio						
exemp incillar				he exclusion of the related	I transact	tions	
	Yes	No	N.A.				
Nascent	0	0	0				
Illiquid	0	0	0				
Other	0	0	0				
ding spaces	s and line b	preaks, i.e	e. stricter tr	n the MS Word characters counting method	i.		
ding spaces	s and line b	preaks, i.e	e. stricter tr	n the MS Word characters counting method	d.		
stion 7	5. For	which	count	erparty do you consider a litions which are objective	hedging e	urabl	_
stion 7	5. For	which	count	rparty do you consider a	hedging (•	-
stion 7: copriate cing ris	5. For e in resks?	which	to po	rparty do you consider a	hedging e	urabl	-
stion 7: ropriate icing ris	5. For e in resks?	which lation	to po	rparty do you consider a litions which are objective	hedging e	urabl	-

5000 character(s) maximum including spaces and line breaks, i.e. stricter than the MS Word characters counting method.
2. Pre-trade transparency
MiFIR RTS 2 (Commission Delegated Regulation (EU) No 2017/583) sets out the large-in-scale (LIS) levels are based on notional values. In order to translate the notional value into a block threshold, exchanges have to convert the notional value to lots by dividing it by the price of a futures or options contract in a certain historical period.
Some stakeholders argue that the current provisions of RTS2 lead to low LIS thresholds for highly liquid instruments and high LIS thresholds for illiquid contracts. This situation makes it allegedly hard for trading venues to accommodate markets with significant price volatility. This hinders their potential to offer niche instruments or develop new and/or fast moving markets.
Question 76. Do you consider that pre-trade transparency for commodity derivatives functions well?
1 - Disagree
2 - Rather not agree3 - Neutral
4 - Rather agree
5 - Fully agreeDon't know / no opinion / not relevant
PART TWO: AREAS IDENTIFIED AS NON-PRIORITY FOR
THE REVIEW
This section seeks to gather evidence from market participants on areas for which the Commission does not identify at
this stage any need to review the legislation currently in place. Therefore, PART TWO does not contain policy options.

linked to the review clauses in MiFID II/MiFIR while others are questions raised independently of the mandatory review

V. Derivatives Trading Obligation

9

clause.

Based on the G20 commitment, MiFIR article 28 introduced the move of trading in standardised OTC derivative contracts to be traded on exchanges or electronic trading platforms. The trading obligation established for those derivatives (DTO) should allow for efficient competition between eligible trading venues. ESMA has determined two classes of derivatives (IRS and CDS) subject to the DTO. These classes are a subset of the EMIR clearing obligation.

The Commission invites market participants to share any issues relevant with regard to the functioning of the DTO regime, the scope of the obligation and the access to the relevant trading venues for DTO products.

Question 77. To what extent do you agree with the statements below regarding the experience with the implementation of the derivatives trading obligation?

	1 (disagree)	2 (rather not agree)	3 (neutral)	4 (rather agree)	5 (fully agree)	N. A.
The EU intervention been successful in achieving or progressing towards more transparency and competition in trading of instruments subject to the DTO.	•	0	©	0	0	0
The MiFID II/MiFIR costs and benefits with regard to the DTO are balanced (in particular regarding the regulatory burden).	0	0	0	0	0	0
The different components of the framework operate well together to achieve more transparency and competition in trading of instruments subject to the DTO.	•	0	©	0	0	0
More transparency and competition in trading of instruments subject to the DTO corresponds with the needs and problems in EU financial markets.	0	0	0	0	0	0
The DTO has provided EU added value.	0	0	0	0	0	0

Question 77.1 Please provide both quantitative and qualitative elements to explain your answer and provide to the extent possible an estimation of the benefits and costs. Where possible, please provide figures broken down by categories such as IT, organisational arrangements, HR etc.

⁹ The review clause in Article 52 paragraph (6) of MiFIR is covered by this section.

Quantitative elements for question 77.1:

	Estimate (in €)
Benefits	
Costs	

Qualitative elements for question 77.1: 5000 character(s) maximum including spaces and line breaks, i.e. stricter than the MS Word characters counting method.
Question 78. Do you believe that some adjustments to the DTO regime should be introduced, in particular having regards to EU and non-EU market making activities of investment firms?
 1 - Disagree 2 - Rather not agree 3 - Neutral 4 - Rather agree 5 - Fully agree Don't know / no opinion / not relevant
Question 79. Do you agree that the current scope of the DTO is appropriate?
 1 - Disagree 2 - Rather not agree 3 - Neutral 4 - Rather agree 5 - Fully agree Don't know / no opinion / not relevant
Question 79.1 Please explain your answer to question 79:
5000 character(s) maximum including spaces and line breaks, i.e. stricter than the MS Word characters counting method.

The introduction of EMIR Refit has not been accompanied by direct amendments to MiFIR, which leads to a misalignment between the scope of counterparties subject to the clearing obligation (CO) under EMIR and the derivatives trading obligation (DTO) under MiFIR. ESMA consulted in Q4 2019 on the need for an adjustment of MiFIR, receiving broad support for such an amendment and ESMA published their report on 7 February 2020.

Question 80. Do you agree that there is a need to adjust the DTO regime to align it with the EMIR Refit changes with regard to the clearing obligation for small financial counterparties and non-financial counterparties?

\bigcirc	1 - Disagree
0	2 - Rather not agree
0	3 - Neutral
0	4 - Rather agree
0	5 - Fully agree

Don't know / no opinion / not relevant

Question 80.1 Please explain your answer to question 80:

cluding spaces and line breaks, i.e. stricter than the MS Word characters counting method.	

VI. Multilateral systems

According to MiFID II/MiFIR, a 'multilateral system' means any system or facility in which multiple third-party buying and selling trading interests in financial instruments are able to interact in the system. MiFID II/MiFIR also requires all multilateral systems in financial instruments to operate as a regulated trading venue - being either a regulated market or a multilateral trading facility (MTF) or an organised trading facility (OTF) - bringing together multiple third-party buying and selling interests in a way that results in a contract.

Some trading venues express concerns due to emerging trends which allow alternative type of electronic platforms to offer very similar functionality to a multilateral system for the matching of multiple buying and selling interests. These electronic platforms are not authorised as regulated trading venues, hence they do not have to comply with the associated regulatory requirements, notably in terms of reporting obligations or business rules to manage clients' relationships. The main argument advanced against regulation of these electronic systems is that they match trading interests on a bilateral basis and not via a multilateral system. However, according to traditional trading venues, this alternative electronic protocol may cause competitive distortions, effectively creating a level playing field distortion against the regulated trading venues which are bound by MIFID II/MiFIR provisions. There is a debate whether MiFID II /MiFIR should therefore take a more functional approach and define the operation of a trading facility in broader terms than the current definition of trading venues or multilateral system as to encompass these systems and ensure fair treatment for market players.

Question 81. Do you consider that the concept of multilateral system under MiFID II/MiFIR is uniformly understood (at EU or at national level) and ensures a level playing field between the different categories of market players?

1 - Disagree
2 - Rather not agree
•

- 3 Neutral
- 4 Rather agree
- 5 Fully agree
- Don't know / no opinion / not relevant

VII. Double Volume Cap¹⁰

MiFID II/MiFIR introduced a Double Volume Cap ('DVC') to curb "dark" trading by limiting, per platform and at EU level, the use of certain waivers from pre-trade transparency. Some stakeholders have criticized the DVC as a too complex process failing to reduce off-exchange trading in the EU. For instance, according to a 2019 Oxera study, the equity market share of systematic internalisers has risen to 25% since application of the DVC while the share of on venue trading is declining. For example, the market share of CAC40 shares trading on the primary stock exchange (Euronext) fell from 75% in 2009 to 62% in 2018 and Oslo Børs's market share of trading on OBX-listed shares dropped from 95% in 2009 to 62% in 2018. The proportion of public order book trading on the primary exchange in major equity indices has declined to between 30% and 45% of overall on-venue trading. The Commission services are seeking stakeholder's views on their experience with the DVC and its impact on the transparency in share trading.

Question 82. Please specify to what extent you agree with the statements below regarding the experience with the implementation of the Double Volume Cap?

	1 (disagree)	(rather not agree)	3 (neutral)	4 (rather agree)	5 (fully agree)	N. A.
The EU intervention been successful in achieving or progressing towards the objective of more transparency in share trading.	0	0	0	0	0	0
The MiFID II/MiFIR costs and benefits are balanced (in particular regarding the regulatory burden).	0	0	0	0	0	0
The different components of the framework operate well together to achieve more transparency in share trading.	0	0	0	0	0	0

¹⁰ The review clauses in Article 52 paragraphs (1), (2) and (3) of MiFIR are covered by this section.

More transparency in share trading correspond with the needs and problems in EU financial markets.	©			©	0	©
The DVC has provided EU added value	0	0	0	0	0	0

Question 82.1 Please provide both quantitative and qualitative elements to explain your answer and provide to the extent possible an estimation of the benefits and costs. Where possible, please provide figures broken down by categories such as IT, organisational arrangements, HR etc.

Quantitative elements for question 82.1:

	Estimate (in €)
Benefits	
Costs	

C

Qualitative elements for question 82.1:				
5000 character(s) maximum including spaces and line breaks, i.e. stricter than the MS Word characters counting method.				
VIII. Non-discriminatory access 11				
MiFIR introduces an open access regime to trade and clear financial instruments on a non-discriminatory and transparent basis. The key purpose of MiFIR open access provisions is to facilitate competition among trading venues and central counterparties and prevent any discriminatory treatments. It aims at creating more choice for investors,				
lowering costs for trade execution, clearing margins and data fees. Open access might therefore bring opportunities for new entrants in the market to compete with traditional providers. Furthermore, it could potentially help fostering financial innovation, developing alternative business models which could allow cost efficiency gains in trading and clearing				
operational processes compared to the current situation.				

MiFIR open access provisions provide safeguards to preserve financial stability without adversely affecting systemic risk. The relevant competent authority of a trading venue or a central counterparty shall grant open access requests only under specific conditions, notably that open access would not threaten the smooth and orderly functioning of the markets. MiFIR open access rules also added multiple temporary transitions periods and opt-outs (Article 35 and 36 of MiFIR) for an exemption from the application of access rights, with the majority of opt-outs ending on 3 July 2020.

The Commission will have to submit to the European Parliament and to the Council reports on the application and impact of certain open access provisions. With this in mind, the Commission would like to gather feedback from market stakeholders which could be useful for the preparation of the reports.

Question 83. Do you see any particular operational or technical issues in applying open access requirements which should be addressed?

- Yes
- No
- Don't know / no opinion / not relevant

Question 84. Do you think that the open access regime will effectively introduce cost efficiencies or other benefits in the trading and clearing areas?

- 1 Disagree
- 2 Rather not agree
- 3 Neutral
- 4 Rather agree
- 5 Fully agree

¹¹ The review clauses Article 52 paragraphs (9), (10) and (11) of MiFIR are covered by this section.

Don't know / no opinion / not relevant

Question 85. Are you aware of any market trends or developments (at EU level or at national level) which are a good or bad example of open access among financial market infrastructures?

Please explain	า vour	reasoning	and s	pecify	which	countries:
	. ,			P J		

IX. Digitalisation and new technologies

Technology neutrality is one of the guiding principles of the Commission's policies and one of the key objectives of the Commission's Fintech Action Plan. A technology-neutral approach means that legislation should not mandate market participants to use a particular type of technology. It is therefore crucial to address obstacles or identify gaps in existing EU laws which could prevent the take-up of financial innovation or leave certain of the risks brought by these innovations unaddressed.

Furthermore, it is evident that digitalisation and new technologies are transforming the financial industry across sectors, impacting the way financial services are produced and delivered, with possible emergency of new business models. The digital transformation can bring huge benefits for the investors as well as efficiencies for industry. To promote digital finance in the EU while properly addressing the new risks it may bring, the Commission is considering proposing a new Digital Finance strategy building on the work done in the context of the FinTech action plan and on horizontal public consultations. The Commission recently published two public consultations focusing on crypto assets and operational resilience in the financial sector, and may consult later this year on further topics in the context of the future Digital Finance strategy.

In that context, and to avoid overlapping, this consultation will only focus on targeted aspects, which are not covered by these horizontal consultations. The Commission will of course take into consideration any relevant input received in the horizontal consultations in its future policy work on the MiFID II/MiFIR framework.

Question 86. Where do you see the main developments in your sector: use of new technologies to provide or deliver services, emergence of new business models, more decentralised value chain services delivery involving more cooperation between traditional regulated entities and new entrants or other?

Please explain your answer:

including spaces and line break	s, i.e. stricter than the M	IS Word characters co	unting method.	
Question 87. Do yo framework which ar neutrality and	e not in accor d which	rdance with t	he principle o	
Please explain your a	answer:			
5000 character(s) maximum including spaces and line break	s, i.e. stricter than the M	IS Word characters co	unting method.	
Question 88. Where bring most benefits s e c o n d a r y			iging from the	
Please explain your a	answer:			
5000 character(s) maximum including spaces and line break	s, i.e. stricter than the M	IS Word characters co	unting method.	

Question 89. Do you consider that digitalisation and new technologies will significantly impact the role of EU trading venues in the future (5/10 years time)?
 1 - Disagree 2 - Rather not agree 3 - Neutral 4 - Rather agree 5 - Fully agree Don't know / no opinion / not relevant
Question 89.1 Please explain your answer to question 89:
5000 character(s) maximum including spaces and line breaks, i.e. stricter than the MS Word characters counting method.
The online environment puts a strong focus on providing products to customers as fast as possible, with as few barriers as possible. As far as financial services are concerned, this might endanger retail clients if they do not take enough time to reflect on purchasing complex financial products. On the other hand, making the product quick and easy to purchase (e.g. speedy or 'one-click' products) makes it easier for clients to buy and sell at least simple investment products online. Taking all of the above into consideration, the Commission would like to gather feedback on whether certain rules in the MiFID II/MiFIR framework on marketing and provision of information to clients should be adjusted to better suit the provision of services online.
Question 90. Do you believe that certain product governance and distribution provisions of the MiFID II/MiFIR framework should be adapted to better suit digital and online offers of investment services and products?
0 1 - Disagree

4 - Rather agree

2 - Rather not agree

5 - Fully agree

3 - Neutral

Don't know / no opinion / not relevant

Question 90.1 Please explain your answer to question 90:

including spaces and line breaks, i.e. stricter than the MS Word characters counting method.
Question 91. Do you believe that certain provisions on investment services (such as investment advice) should be adapted to better suit delivering of services through robo-advice or other digital technologies?
1 - Disagree2 - Rather not agree3 - Neutral
 4 - Rather agree 5 - Fully agree Don't know / no opinion / not relevant
Question 91.1 Please explain your answer to question 91:
5000 character(s) maximum including spaces and line breaks, i.e. stricter than the MS Word characters counting method.
X. Foreign exchange (FX)
Spot FX contract are not financial instruments under MiFID II/MiFIR. Some stakeholders and competent authorities raised concerns as regards the regulatory gap and requested the Commission to analyse if policy action would be needed.
Question 92. Do you believe that the current regulatory framework is adequately calibrated to prevent misbehaviours in the area of spot foreign exchange (FX) transactions?
1 - Disagree2 - Rather not agree

3 - Neutral

4 - Rather agree5 - Fully agree

Don't know / no opinion / not relevant

Question 93. Which supervisory powers do you think national competent authorities should be granted in the area of spot FX trading to address improper business and trading conduct on that market? Please explain your answer:

	character(s) maximum ng spaces and line breaks, i.e. stri	ricter than the MS Wor	d characters countin	ng method.	
ecti	ion 3. Additional	l comments	2		
JULI	ion 3. Additional	Comments	•		
) II a	re kindly invited to	make addition	nal comment	ts on this con	sultation if
	consider that so		have not		
ease	e, where possible, in	clude example	es and evide	nce.	
	haracter(s) maximum				
cludin	ng spaces and line breaks, i.e. str	icter than the MS Word	d characters countin	ig method.	

Question 94. Have you detected any issues beyond those raised in previous sections that would merit further consideration in the context of the review of MiFID II/MiFIR framework, in particular as regards to the objective of investor protection, financial stability and market integrity?

Please explain your answer:

luding spaces and line breaks, i.e. stricter than the MS Word characters counting method.							

Should you wish to provide additional information (e.g. a position paper, report) or raise specific points not covered by the questionnaire, you can upload your additional document(s) here:

The maximum file size is 1 MB.

5000 character(s) maximum

You can upload several files.

Only files of the type pdf,txt,doc,docx,odt,rtf are allowed

Useful links

More on the Transparency register (http://ec.europa.eu/transparencyregister/public/homePage.do?locale=en)

More on this consultation (https://ec.europa.eu/info/publications/finance-consultations-2020-mifid-2-mifir-review_

Specific privacy statement (https://ec.europa.eu/info/law/better-regulation/specific-privacy-statement_en)

Consultation document (https://ec.europa.eu/info/files/2020-mifid-2-mifir-review-consultation-document_en)

Contact

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